

LifeFlight

ANNUAL REPORT

2024 – 2025



Acknowledgement of Country

LifeFlight acknowledges Aboriginal and Torres Strait Islander people as the Traditional Custodians of the land and waters on which we serve and fly, and their continued connection to their Country and culture. We pay our respects to their Elders past and present.



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In 2024-25 LifeFlight's critical care doctors, flight nurses and paramedics on board our rescue helicopters and air ambulance jets helped **8,497** people.

Message from the Governor of Queensland

As the proud Patron of LifeFlight Australia, I am continually inspired by the organisation's ability to turn compassion into action on such a significant scale. Across Queensland, I see the impact of LifeFlight's work reflected in the gratitude of communities and individuals whose lives have been touched in their most critical moments.

This past year marks a remarkable chapter in LifeFlight's story. In its 46 years of service, the organisation has assisted more than 90,000 people, including over 8,000 in the past year alone. Importantly, LifeFlight has continued to honour its promise of equitable health care, available to Queenslanders wherever they live, 24 hours a day. This commitment is only possible through the dedication of its aeromedical crews and the tireless work of engineers, aviation and medical trainers, coordinators, fundraising teams, and support staff, all united by a single mission: saving lives.

LifeFlight's partnership with the Queensland Government continues to flourish under its 10-year service agreement, ensuring vital aeromedical services reach even the most remote parts of our state. At the same time, the organisation has invested in its people and capability, launching new bases at Mount Isa, the Sunshine Coast, and Brisbane Airport, expanding its fleet with

three new AW139 helicopters, and opening the Clive Berghofer Maintenance Centre at Archerfield. Significant new investment in advanced aircraft and technology further strengthens LifeFlight's position as a leader in aeromedicine and safety.

LifeFlight's success also rests on the generosity of volunteers and donors whose contributions embody the spirit of community service. Each act of giving strengthens the bond between the organisation and the families it serves.

Each day LifeFlight makes a profound difference to Queenslanders, giving certainty and equitable access to healthcare, knowing that LifeFlight will be there when they're most needed. Congratulations to all at LifeFlight for another remarkable year and thank you for your service.

Her Excellency the Honourable Dr Jeannette Young AC PSM
Governor of Queensland





Above all, LifeFlight's success in saving lives is due to the quality of our people. I'd like to thank the LifeFlight team for a tremendous year in which they outperformed expectations.

and fleet along Australia's east coast and offshore, without disruption.

Numbers can tell part of our story, but our true measure is in the lives we've changed.

I've appreciated my time with patients and their families this year. Whether at a community fundraising event, speaking at a Probus function, or in meetings with Government Ministers, it's been an opportunity to connect with people who have been positively impacted by our teams and our services.

Sometimes it's a person whose neighbour, colleague or mate has been helped by LifeFlight. These are the incredible personal stories behind our missions, and where our impact resonates the most.

Thank you to our long-time CEO Ashley van de Velde, my fellow Board directors, and the donors, supporters, volunteers and dedicated Regional Advisory Committees whose generosity and sheer hard work keeps us grounded in our vision.

Together we turned challenge into opportunity this year and laid the foundation for a future of even greater impact.

Hon Jim Elder
LifeFlight Chair

Message from the Chair

This year marked a powerful turning point for our company.

The LifeFlight Boards oversaw record-breaking investment in our people, assets and capabilities to meet a surge in demand for our aeromedical services in Australia and for Australians in need overseas.

LifeFlight continued to invest in new infrastructure, strategically positioned to bring our services closer to the communities that rely on us, including new bases at Mount Isa, the Sunshine Coast and Brisbane Airport.

In a **\$250 million** investment, we partnered with Italian aircraft manufacturer Leonardo to expand our AW139 aeromedical helicopter fleet and strengthen our reach and response times.

The deal will simultaneously deliver world-class training technology to the LifeFlight Training Academy to extend the expertise of our pilots, medical staff and aircrews.

Speaking this year at the Leonardo launch, alongside Minister for Health and Ambulance Services the Honourable Tim Nicholls and the Leonardo team, I reflected on how far the company has come. Partnerships like these serve to remind us of the immense trust that has been placed in us to deliver to Queenslanders. This year our commitment to capability turned to action.

In 2024-25 our LifeFlight rescue helicopters flew 3,732 missions, that's 15 per cent more flying hours than last year, at 5,940 hours.

LifeFlight's four Challenger 604 air ambulances, based at Brisbane, Townsville and Singapore, came to the aid of 1,050 people, almost 11 per cent more than the previous year.

Those missions included international retrievals to bring seriously ill and injured Australians home, and the critical task of transporting patients from regional to major hospitals throughout Queensland.

As first responders, agility is paramount in our business operations. During Cyclone Alfred, LifeFlight took the decision to evacuate its world-class Communications, Coordination and Control Centre (C3) from Brisbane to Toowoomba. Our C3 teams worked remotely to ensure we could coordinate our crews





Company structure

LifeFlight Board



LifeFlight is the largest, most advanced aeromedical service in the southern hemisphere, providing rapid response and cutting-edge medical care to those who need it most.

As a not-for-profit organisation, LifeFlight operates a profit-for-purpose model. The company structure reflects LifeFlight's capability in aeromedical retrievals and training, engineering, mission coordination and commercial services contracts.



Hon Jim Elder
Chair
(Non-executive)



Stewart Morland
Deputy Chair
(Non-executive)



John Lewis
Director
(Non-executive)



Jan Taylor
Director
(Non-executive)



Rebecca Frizelle OAM
Director
(Non-executive)



Amelia Evans
Director
(Non-executive)



Allan Godbee
Director
(Non-executive)



Ashley van de Velde OAM
Managing Director (Executive)
and Chief Executive Officer

LifeFlight Commercial Board

- John Lewis** – Chair (Non-executive)
- Hon Jim Elder** – Director (Non-executive)
- Stewart Morland** – Director (Non-executive)
- Katarina Carroll APM** – Director (Non-executive) *Appointed 7 Jan 2025*
- Ashley van de Velde OAM** – Managing Director (Executive)

LifeFlight Medical Board

- Dr Allan MacKillop** – Chair (Executive)
- Hon Jim Elder** – Deputy Chair (Non-executive)
- Ashley van de Velde OAM** – Managing Director (Executive)

LifeFlight Foundation Board

- Stewart Morland** – Chair (Non-executive)
- Mike Stewart** – Co-Deputy Chair (Non-executive)
- Allan Godbee** – Co-Deputy Chair (Non-executive)
- Travis Schultz** – Director (Non-executive)
- Ashley van de Velde OAM** – Managing Director (Executive)

LifeFlight Singapore Board

- John Lewis** – Chair (Non-executive)
- Elena Wee** – Director and Company Secretary
- Hon Jim Elder** – Director (Non-executive)
- Ashley van de Velde OAM** – Director (Executive)



Message from the CEO

More people helped, increased investment in helicopters, infrastructure and training, and new partnerships forged – it's been another watershed year.

In our 46 years of operation, I've never seen growth as extraordinary as what we've achieved over the past 12 months.

Managing this momentum is a challenge embraced by our remarkable team, united by a passion for aeromedical service.

Historically known for helicopter emergency medical services in Queensland, LifeFlight is rapidly evolving. Demand is growing beyond rescue helicopters and beyond Queensland, into areas like natural disaster response, defence, law enforcement, and surveillance.

This progress is only possible thanks to the support from community, donors, philanthropic partners, government and commercial stakeholders.

Investment in new aircraft, base infrastructure, and training helped us achieve a record year, assisting a patient every 62 minutes.

In the past financial year, we helped more than **8,000** people, completed **3,732** helicopter missions, increased flying hours by **15 per cent** to **5,940**, and airlifted **1,050** patients via our Challenger 604 jets.

In August 2024, LifeFlight was honoured as Emergency Medical Service (EMS) Business of the Year at the Australian Aviation Awards, recognised for our scope of services, milestones, and regional community impact.

New base builds are underway at Mount Isa, the Sunshine Coast, and Brisbane Airport, featuring state-of-the-art medical equipment to support our highly trained crews. We welcomed three new AW139 helicopters and signed a \$250 million partnership with Leonardo, marking a major milestone at our Clive Berghofer Maintenance Centre in Archerfield. This partnership is a game changer for EMS and search and rescue operations in Queensland.

StarFlight, our joint venture partnership with Linfox, continues to deliver mission-critical services. The fleet achieved a major

milestone with 15,000 airborne hours since its commencement in 2020. By 2027, LifeFlight and StarFlight's combined AW139 fleet will be among the largest in the country. This growth positions us to respond faster and more effectively to emergencies across a broader geographic footprint.

To support this expansion, our crews undergo intensive training at the LifeFlight Training Academy. The Academy plays a vital role in preparing our crews for the complex and high-pressure environments they face, ensuring our teams are equipped with the skills and confidence to deliver lifesaving care wherever it's needed.

In addition to our own crews, the Training Academy trains more than 1,500 aviation and medical professionals each year, equipping them with specialist skills to save lives.

I am proud of the incredible success of our free First Minutes Matter emergency trauma training workshops. Not only have we increased the number of workshops delivered in regional communities, we have also advanced the program, making it more accessible and inclusive for people of different ethnic backgrounds, in collaboration with Multicultural Australia.

Helping to build community resilience by equipping people with life-saving skills — for incidents like motor vehicle accidents, strokes, or snake bites — remains a proactive focus.

These initiatives would not be possible without the dedication of our extraordinary staff, a number of whom were recently honoured at an event recognising 20 plus years of service. Their unwavering commitment has been instrumental in shaping the organisation into what it is today.

I would like to thank our incredibly dedicated teams for the energy and commitment they bring every day, our Board for its strategic guidance, our Regional Advisory Committees for their community-driven efforts, and our supporters and donors who walk with us every step of the way.

With this support, LifeFlight will strive to remain a trusted leader in aeromedicine, today and into the future.

Ashley van de Velde OAM
LifeFlight Chief Executive Officer and Managing Director



Funding model

The Queensland Government provides funding through a service agreement to deliver the essential aeromedical service across the state. Additional funding from community donations and our profit-for-purpose activities enable us to go beyond the service agreement requirements supporting vital enhancements such as medical equipment, research, infrastructure, base fit-outs, and the delivery of the First Minutes Matter program in remote and regional communities. These contributions build resilience, improve service quality, and ensure we can meet the evolving needs of the communities we serve.

LifeFlight's profit-for-purpose ventures draw on our core strengths, helping us generate income that supports our vital services, and build long-term financial sustainability and resilience.



Government:

- Service agreement with Queensland Government
- Government grants



Community support and fundraising:

- Appeals
- Lotteries
- Bequests
- Philanthropic gifts
- Community donations
- Events
- Grants
- Corporate partnerships



Profit-for-purpose ventures:

- Air ambulance jets
- Commercial rescue helicopter services
- LifeFlight Communications, Coordination and Control Centre
- LifeFlight Training Academy
- Industry partnerships
- Engineering services
- Joint ventures
- Sale of assets
- Leasing

Our path to reconciliation

LifeFlight proudly took an important step on its journey of reconciliation with the launch of its inaugural Reconciliation Action Plan (RAP).

Our first year was about listening, learning and establishing a strong framework for progress. We established the RAP Working Group, delivered cultural awareness training, strengthened partnerships with community and began embedding culturally safe practices into our service delivery.

We also celebrated a powerful visual milestone with the commissioning of *Journey Lines of Connection*, an original artwork by Wakka Wakka artist David Williams that tells the story of travelling across Country to provide lifesaving medical care. This design now proudly adorns the cowl – above the doors and below the rotors – of our new AW139 helicopters, serving as a striking symbol of our commitment to reconciliation. Another initiative in our inaugural year was participation in

NAIDOC week and National Reconciliation week, and the development of an Acknowledgement of Country video expressing respect for the Traditional Custodians of the lands on which we operate.

As we move into the next phase, LifeFlight remains committed to building on these foundations to ensure that reconciliation is embedded in all we do.



Assets, bases and facilities



Singapore base



Challenger 604

Tasmania



Bell 412

VicPol



AW139 x3

*Assets are rotated through bases as required

21



Rotary wing assets*
AW139, Bell 412, BK117

04



Fixed wing assets*
Challenger 604

08



Base facilities

01



Heavy maintenance facility

14



LifeFlight Medical Services (LMS) bases

01



Visitor Experience Centre



Our investment in Queensland

Partnership signed with Leonardo

LifeFlight and Leonardo Helicopters expanded their decade-long relationship by formalising a strategic partnership in March.

The unique milestone marked the first time Leonardo had committed to a presence in Queensland.

The agreement will inject more than \$250 million into rotary wing aeromedical services and infrastructure in Australia over the next three years and enhance maintenance and support services for AW139 operators in the region.

It will also see LifeFlight expand our fleet as well as offer a complete range of maintenance services and new training solutions.

Authorised service centre

The LifeFlight Clive Berghofer Maintenance Centre at Archerfield Airport is now an authorised Leonardo Service Centre.

The centre joined Leonardo's 100-strong global network and now delivers a range of maintenance and repair services to third parties for the AW139 helicopter and the broader AgustaWestland aircraft family.

With a focus on strengthening supply chain and service support for Australia and Queensland's extensive fleets, LifeFlight will also provide operators with logistics support and carry spare parts.

This latest accreditation builds on a significant 2022 milestone, when the Civil Aviation Safety Authority (CASA) designated LifeFlight as an Approved Maintenance Organisation, operating to internationally recognised aviation standards.

Advancement in training

Under the partnership, the LifeFlight Training Academy will become an accredited Leonardo Authorised Training Centre in the coming years, supporting the growing need of pilots and aircrew in the Asia-Pacific to practice complex procedures in a controlled environment.

LifeFlight and Leonardo will also introduce new and advanced high-fidelity, immersive simulation devices, providing realistic environmental situations and a wide range of operational scenarios that pilots and crew may face.

The LifeFlight Training Academy, a Registered Training Organisation, delivered training to **1,500** aviation and medical professionals in **FY25**.

Fleet expansion

Leonardo's partnership with LifeFlight resulted in a significant fleet expansion during the year, bringing LifeFlight's total number of helicopters to 21.

LifeFlight ordered four additional Leonardo AW139 helicopters at Verticon 2025, the world's largest vertical aviation trade show in the United States, with three entering service in FY25.

The investment in our fleet guaranteed improved support for a range of services including HEMS (Helicopter Emergency Medical Services), SAR (Search and Rescue), law enforcement, as well as the broader aviation sector alongside Queensland's aeromedical network.

The aircraft are ideally suited to search and rescue missions in Australia, whether out to sea, in the outback, or winning in mountainous terrain.

LifeFlight is poised to become one of the largest Australian operators of AW139 aircraft by **2027**.

Bright future

The partnership further enhances LifeFlight's and Leonardo's capacity to serve Australian clients and communities, particularly in regional and remote areas.

In FY25, LifeFlight's rescue helicopters played a vital role in Queensland's healthcare system, connecting residents to lifesaving care.

Through innovative partnerships, we continue to amplify our services, ensuring clients and Queenslanders receive timely and world-class medical assistance when needed most.



The AW139 is LifeFlight's aeromedical helicopter of choice as it is the most advanced aeromedical rescue helicopter in the world, with a maximum cruise speed of **305 kph** and a range of **895 km**.



Community wins with new agreement

SGAS collaboration delivers for Maranoa



The agreement delivers increased healthcare to the region by raising the number of hours donated per year to the community from **150 to 350**.

LifeFlight cemented a new two-year agreement with the Surat Gas Aeromedical Service (SGAS) industry partners.

The service has provided lifesaving aeromedical services to the Maranoa region since 2011.

In the past 12 months, the Roma-based SGAS helicopter airlifted 62 people to safety in inter-facility transfers or following motor vehicle crashes, among other incidents.

The new agreement began in April and includes three SGAS partners: Origin Energy and Australia Pacific LNG, Santos, and Shell QGC, who have pledged to fund the bulk of the Roma service for two years.

Under the new model, the service is managed and tasked by Retrieval Services Queensland's statewide clinical coordination centre.

Queensland Health will assess the ongoing aeromedical needs of the region over the next two years while LifeFlight agreed to continue to work alongside all parties as future funding is considered.

SGAS was created in 2011 by four CSG/LNG organisations including Arrow Energy. In the past year, Arrow Energy, which made significant financial contributions to the service since joining the industry partnership in 2011, ended its involvement.



Investment in new bases

Mount Isa

LifeFlight will co-locate with the Royal Flying Doctor Service (Queensland Section) at a new base in Mount Isa, marking a major advancement in aeromedical services for the region.

During the last financial year, construction reached a milestone with the walls and roof installed, bringing the \$31.8 million facility closer to practical completion in late 2025. A formal opening is planned for early 2026. The base was funded through Federal and State Government grants as part of the broader Aeromedical Hub initiative.

Features will include a dedicated hangar space, advanced engineering and maintenance facilities, integrated administration and maintenance facilities, on-site crew accommodation, search and rescue equipment, and medical storage.

The base's larger hangar also supports the introduction of a new AW139 helicopter, replacing the BK117. This upgrade enables longer range missions with fewer refuelling stops.

Sunshine Coast

LifeFlight is delivering its largest and most significant investment in infrastructure in 46 years with the construction of the new Sunshine Coast base, supported by \$18.6 million in funding from the State Government.

During the last financial year, construction reached a key stage with the walls in place, moving the Aeromedical Hub located in the Aerospace Precinct, one step closer to becoming fully operational by early 2026.

The base will span **1,500 square metres** upon completion and accommodate two AW139 helicopters and one Challenger 604 air ambulance jet, enabling faster response times and improved service reliability.

Features of the purpose-built base will include: improved on-site crew and Medical Transport Services (MTS) accommodation, larger hangar space, expanded administration and aeromedical response facilities, and increased engineering and maintenance capabilities.

Brisbane

The final design plan and earthworks neared completion for the new Aeromedical Precinct at Brisbane Airport this year.

The precinct will bring Queensland's aeromedical providers under one roof, comprising LifeFlight, Royal Flying Doctors Service, Retrieval Services Queensland, and Queensland Police Service Aviation Capability Group.

The project will include an 18,700 square metre multi-tenanted facility with state-of-the-art hangars for fixed and rotary wing aircraft, administration areas, and a medical base for regional patient and donor transfers.

Completion is expected in early 2027.

Toowoomba

The first stage of the new Toowoomba crew accommodation was completed in May. The existing demountable accommodation was replaced with a four-unit building.

Accommodation includes ensuites, air-conditioning, high-speed internet, smart televisions, and provides a quiet and comfortable place for crew to rest.

Visitor Centres

LifeFlight expanded its network of Visitor Experience and Education Centres across the state to directly engage our communities in LifeFlight's work.

Plans were developed for the LifeFlight Jocelyn Walker Visitor Experience and Education Centre on the Sunshine Coast. The Centre's name recognised the advocacy and generous

financial contributions of our Sunshine Coast and South Burnett Regional Vice Patron Jocelyn Walker AM.

The Roma Visitor Experience Centre welcomed 1,304 visitors through the door during the year, and installed a new 'Choose Your Mission' flight simulator and green screen photo winning experience.

Plans were also unveiled for the LifeFlight Clive Berghofer Visitor Experience and Education Centre in Toowoomba, made possible through a \$1 million gift from the veteran supporter and philanthropist, who is also our Regional Vice Patron for the Darling Downs and South West.

The Centres offer visitors a behind-the-scenes look at LifeFlight's operations, while empowering the community to help save lives through hosting free First Minutes Matter emergency trauma training workshops.





Message from the Medical Chair

LifeFlight's extraordinary achievements over the past year reflect not just the partnerships solidified and equipment acquired but the exemplary efforts of all our medical professionals.

We provide critical care doctors across all LifeFlight retrieval services throughout Queensland.

Our doctors also work with the Royal Flying Doctor Service (RFDS), QGAir, and other community helicopter service providers.

They're on the frontline every day, alongside Queensland Ambulance Service (QAS) paramedics, LifeFlight nurses and paramedics, and RFDS nurses, ensuring the very best treatment for those who need it most.

The work also extends beyond the frontline to building community resilience through the First Minutes Matter emergency trauma training program.

Our doctors, paramedics and nurses draw from decades of firsthand experience to inform the valuable knowledge imparted through First Minutes Matter, which in the past year trained nearly 800 Queenslanders.

During the year we also trained 54 new critical care doctors to work across the state after a week of intensive aeromedical training at the LifeFlight Training Academy.

This specialised training, which included Helicopter Underwater Escape Training (HUET) and winch training, prepared the doctors for their new roles working on board LifeFlight's aeromedical fleet.

LifeFlight also invests in clinical research, which is a core part of how we deliver high-quality care.

As a leader in prehospital and retrieval medicine, we are committed to advancing clinical practice, improving patient outcomes, and strengthening safety through rigorous, real-world research.

Our current focus areas include airway management, prehospital blood transfusion, trauma care in regional and remote areas, point-of-care ultrasound, vasopressor use, and winch rescue operations.

Our work is shaped by frontline experience, collaborative inquiry, and a belief that evidence-based care drives better results.

This means consistent, high level medical care for all communities, no matter the location.

Dr Allan Mackillop
LifeFlight Medical Chair

Patient story

Maverick Robbins

When Maverick Robbins crashed his paraglider into a cliff at Rainbow Beach, the severity of his injuries and the remote location made a helicopter rescue the only viable option.

Despite suffering a broken back in three places, he managed to call Triple Zero (000) and explain that ground access was impossible.

Positioned precariously on an unstable sandy ledge above a 20-metre drop, his survival relied entirely on a specialised aeromedical response, demonstrating the critical role of LifeFlight in high-risk emergencies.

LifeFlight Critical Care Doctor Carly Silvester and Queensland Ambulance Service Flight Paramedic Santosh Broom provided pain relief at the cliff edge while Rescue Crew Officer Callum Good worked alongside Queensland Fire Department personnel to carefully winch Maverick to safety.

The operation culminated in one of the most complex night winch missions undertaken by Pilot Aaron Regan.

The successful rescue not only demonstrated the expertise and coordination of the crew, but also inspired Maverick to pursue his long-held ambition of becoming a rescue pilot.

Since his rescue, Maverick has paraglided again at Rainbow Beach and in Norway and France.

“Without LifeFlight I wouldn't be here today, and I wouldn't be able to continue the adventures that I love.”

LifeFlight patient, Maverick Robbins



First Minutes Matter

Over the past year, LifeFlight's First Minutes Matter program has continued to equip Queenslanders with the skills and confidence to save lives in the vital moments before professional help arrives.

Building on this mission, the free emergency trauma training workshop and online course empowers participants to become the critical link in the chain of emergency care, providing vital assistance to an injured or seriously ill person until medical professionals take over.

The critical minutes after an emergency can determine a patient's medical outcome and survival. The practical hands-on course builds community resilience and offers simple skills that can be used during an emergency, with trained bystanders able to make a difference to people's survival while help is on the way. LifeFlight's medical educators have extensive emergency department nursing experience.

First Minutes Matter is not limited to meeting rooms and offices. Our medical educators take the course to where it is needed most; from farms and cattle stations to remote community halls, reaching as far north as Cairns and as far west as Charleville.

LifeFlight has advanced the trauma training program to be more accessible and inclusive. We partnered with Multicultural Australia to present First Minutes Matter's first translated courses to a group of Kurdish Kurmanji women and men in Toowoomba.

In the last financial year LifeFlight's medical educators travelled across the state to more than **100** locations, delivering upwards of **90** workshops and trained closed to **800** Queenslanders.



Learn more at firstminutesmatter.org.au



“I’m super grateful to my first responders. I wouldn’t be here without their quick thinking. I’m very grateful they pulled it together all as one group.”

LifeFlight patient, Zach Nightingale

Patient story

Zach Nightingale

In 2017, Zach Nightingale survived a horrific motorcycle crash near Toowoomba thanks to two bystanders, April Cavanagh and John Debenham, who stopped his femoral artery from bleeding while following Triple Zero (000) instructions.

LifeFlight's rapid response transported Zach to hospital to receive lifesaving transfusions and surgeries. After 17 operations, he recovered and this year, shared his inspirational survival story with Australia.

Zach knows how the recovery process is just as much mental as physical, and that is why he devotes time to helping others on their own journey through public speaking engagements.



Our year in numbers

LifeFlight experienced another record year of saving lives and supporting communities. Demand was driven by Queensland's growing regional population and LifeFlight's enhanced capability through significant investments in new helicopters, base builds and training.

LifeFlight's growth was possible due to the support from the community, donors and philanthropy, government, and new commercial partnerships.

More than **180** medical professionals are employed by LifeFlight, making us the largest employer of aeromedical doctors in Australia.

Total people helped since LifeFlight's inception 46 years ago:

90,000+



Financial Year 24-25 at a glance:



3,732
missions completed
by LifeFlight's
rescue helicopters



1,050
people helped
by LifeFlight's air
ambulance jets



5,940
helicopter
mission flying
hours



163
people helped each
week – or a person
helped every 62 minutes

Top mission categories across Queensland:



1,075
cardiac
issues



817
motor vehicle
incidents



166
animal
related



37
search and
rescues

Regional highlights

North West

LifeFlight airlifted a record number of people in the North West during the year, responding to a range of incidents from bogged campers, horse-riding accidents, serious car crashes and cardiac patients. This milestone year also marked a decade of LifeFlight's dedicated service in Mount Isa, providing critical care when and where it was needed most.

The North West continued to demonstrate why it is highly unique, with the Mount Isa-based helicopter crew covering vast distances during missions.

Late 2024 saw the crew fly more than **555** kilometres over the Australian desert to rescue two people stranded after floodwaters swept away their 4WD. Four months later during a search and rescue mission, they flew **400** kilometres from Mount Isa to airlift six campers bogged in mud near Burketown.

During the year, LifeFlight announced the North West will receive a new AW139 helicopter enabling the service to go further and faster, and enhance its aeromedical response.



127
people helped



220
hours flown



62
people helped



208
hours flown

South West

The Roma-based Surat Gas Aeromedical Service (SGAS) helicopter crew had a busy year, which included airlifting more than double the number of patients in inter-facility transfers than the previous year.

Operating out of the Lee Family and Australian Country Choice LifeFlight Centre, the crew responded to a wide range of emergencies throughout the year.

This included airlifting a man trapped in a fertiliser silo, a motorcyclist who collided with a sheep, and others affected by cardiac events, animal-related accidents, and motor vehicle crashes.

The Roma-based helicopter crew services the Roma and Maranoa communities in the South West and is funded by LifeFlight's SGAS partners, including Origin Energy and Australia Pacific LNG, Shell QGC, and Santos. It contributes 300 community hours annually.



932
people helped



990
hours flown

Darling Downs

The Toowoomba-based LifeFlight aeromedical crew responded to a large and diverse range of emergencies throughout the year, making it our busiest base. The high volume of missions reflected strong demand for the service and included rescues in remote or rugged terrain, often involving injured motorists, hikers, and people hurt in animal-related incidents.

In August, the crew winched a man from Main Range National Park after he suffered a medical episode while descending a trail. Earlier in the year, another hiker was rescued from a mountain in the Scenic Rim after injuring his ankle and activating a personal distress beacon. Both patients were retrieved from challenging locations, treated for their injuries, and airlifted to hospital.

These missions highlighted the crew's advanced training, adaptability, and ability to deliver critical care in unpredictable environments.



Regional highlights

Sunshine Coast

The Sunshine Coast-based aeromedical crew played a vital role in delivering emergency care across the region, responding to hundreds of missions over the past year. Their work included numerous complex rescues and remote airlifts, often in difficult and unpredictable environments.

The crew responded to two challenging paragliding rescues along the coast. In the first, they worked alongside the Queensland Fire Department to winch a paraglider from a sandstone cliff at Rainbow Beach. Two months later, they winched another paraglider to safety after a mid-air collision where two pilots became intertwined and fell 30 metres onto a sand cliff.

The crew also winched a man to safety after he fell **20 metres** off a cliff at Noosa, and airlifted a man from K'gari after the gyrocopter he was flying crashed.



604
people helped



1,018
hours flown

Wide Bay–Burnett

The Bundaberg-based aeromedical crew completed more search and rescue missions than any other crew this past year.

Aquatic missions, including search and rescues for missing boaties featured prominently, as did airlifting people after motor vehicle accidents, which were up by 53 per cent on the previous year.

The crew conducted numerous water and medical rescues, including winching four men from a swamped boat near K'gari, and airlifting a man from a car carrier vessel off the Sunshine Coast.

They also responded to snake bite incidents, such as airlifting a rural worker bitten by a brown snake to Bundaberg Hospital after initial treatment was provided by Queensland Ambulance Service paramedics.

During the year, a commitment was secured for 24/7 doctor coverage for the Wide Bay–Burnett region and beyond for enhanced aeromedical support.



306
people helped



756
hours flown

South East

In a year that marked 10 years of LifeFlight operations at Brisbane Airport, the Brisbane-based helicopter crew continued to provide critical care across Queensland, reinforcing their essential role in the state's emergency response network.

Operating across diverse urban, coastal, and remote locations, the crew delivered lifesaving aeromedical services whenever and wherever they were needed.

Notable missions by the crew included airlifting a teenager who suffered a leg laceration after jumping from a pier in the Moreton Bay region, and a boy injured in a toboggan incident on Moreton Island.

Both patients received care from LifeFlight's critical care team and Queensland Ambulance Service paramedics before being transported safely to Queensland Children's Hospital.



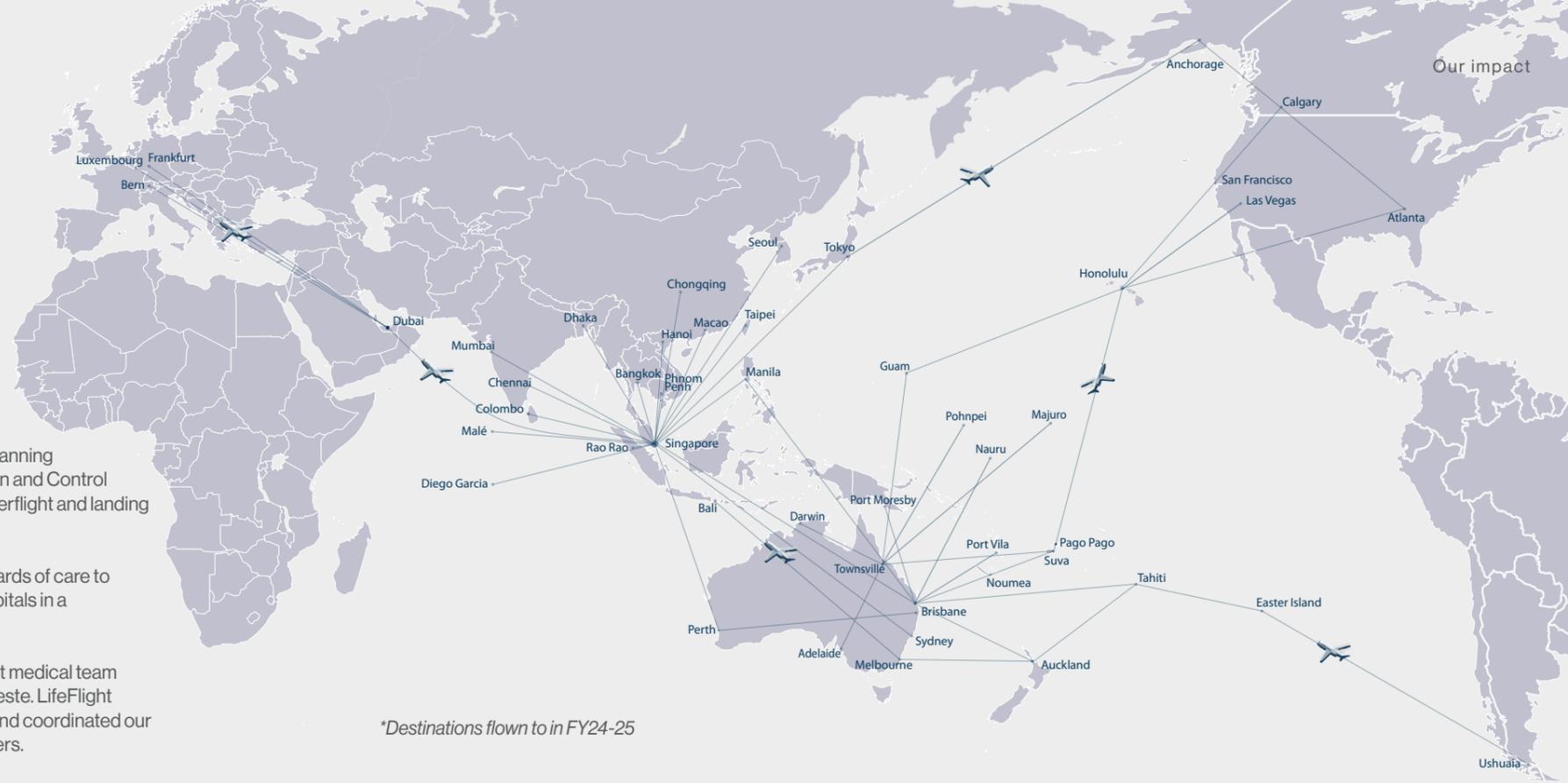
558
people helped



1,270
hours flown



A banner year for jets



*Destinations flown to in FY24-25

LifeFlight's air ambulance crews flew 426 missions and recorded 2,494 flight hours while transporting patients internationally across multiple continents and domestically from regional centres to major hospitals in capital cities.

Global transfers

Back-to-back missions across the Pacific highlighted LifeFlight's ability to manage multiple, complex long-range aeromedical transfers. In the first mission, an adult male recovering from a spinal cord injury and cervical vertebra fracture required a transfer from Tokyo to Atlanta to receive specialist neuro-rehabilitation care.

Hours later, LifeFlight prepared to launch the next mission from Miami in the United States to Manila in the Philippines to airlift an adult male requiring ventilator support and ongoing respiratory management.

Both missions were completed with detailed planning from LifeFlight's Communications, Coordination and Control Centre, which included obtaining numerous overflight and landing permits for multiple countries and territories.

LifeFlight's medical crews provided high standards of care to ensure both patients were handed over to hospitals in a stable condition.

Another highlight involved providing a specialist medical team to be on standby for the Pope's visit to Timor-Leste. LifeFlight deployed the team at short notice for the visit and coordinated our response with international and regional partners.



LifeFlight's fleet of four Challenger 604 jets, based in Brisbane, Townsville and Singapore, airlifted **1,050** patients, more than **10** per cent higher than the previous year.

Neonatal advancements

Cosypods were introduced to support safer, thermally-controlled transfers for infants on long-range missions, complementing existing neonatal retrieval capabilities delivered by specialist teams and equipment.

Singapore

LifeFlight Singapore played host to some important developments with new doctors and flight nurses strengthening our Asia-based operation.

The new staff enabled LifeFlight to both improve its regional response as well as mission sustainability.

LifeFlight is one of few aeromedical providers with integrated bases across two continents, providing capability to manage concurrent high-acuity patient transfers across multiple time zones and regions.

Growing capability

LifeFlight developed the capacity to handle multiple challenging missions backed by highly skilled teams of intensive care medics, pilots, and aeromedical coordination specialists.

LifeFlight plans to expand its reach to new continents over the next year, leveraging enhanced capabilities.



Case study

Mission to the end of the world and back

LifeFlight's first air ambulance mission to South America since 2008 spanned seven days, multiple time zones and continents, and some of the world's most isolated airfields.

In April, LifeFlight flew to Ushuaia, Argentina — the world's most southern city known as the 'end of the world' — to retrieve a man aged in his 70s who experienced cardiac problems during a cruise to Antarctica.

LifeFlight sourced two full aeromedical crews to ensure the patient's needs were catered for over the 17,040 nautical mile journey.

Throughout the mission LifeFlight's Chief Medical Officer and 24/7 duty medical consultants maintained continuous oversight to ensure the patient's condition and transfer plan were reassessed and adapted as required.

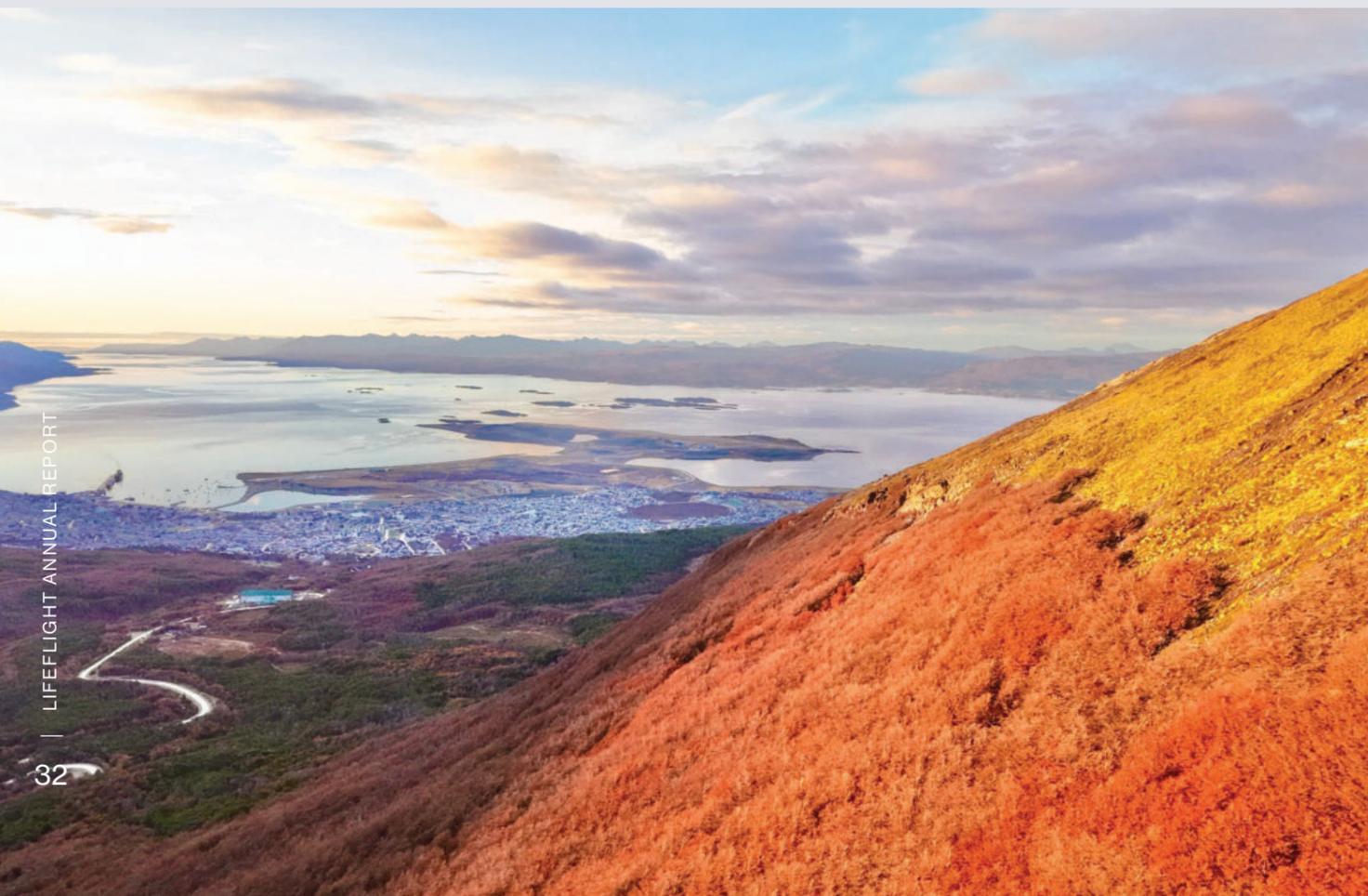
As the aircraft descended into its destination in Melbourne, the patient's condition deteriorated.

LifeFlight's medical team responded rapidly, stabilising the patient and ensuring they were safely handed over to the hospital team for further treatment.

LifeFlight's Communications, Coordination and Control Centre in Brisbane meticulously planned the retrieval from refuelling at remote airfields, such as Tahiti and Easter Island, through to securing permits and accommodation.



The Ushuaia mission demonstrated increased capability and showed how a complex retrieval, covering thousands of nautical miles, can be handled safely and efficiently with the right teams, aircraft and planning in place.





Message from the Commercial Chair

LifeFlight Commercial continues to lift as opportunities across a range of industries are locked in, enabling the organisation to scale up.

LifeFlight is open for business.

And while the world may not be our oyster just yet, there are global opportunities where LifeFlight is well positioned to capitalise.

As we evolve, our expertise is becoming highly sought after across multiple areas including defence, policing and surveillance, and counter-disaster operations.

We have the assets, technology and support systems, and world-class expertise across training and engineering to plug into a diverse range of needs for customers.

LifeFlight Commercial launched in 2018 as a profit-for-purpose entity to channel funds into LifeFlight's core mission of saving lives.

The commercial arm of our organisation strengthens our community rescue helicopter services.

The past year has seen several advancements in this space with long-term contracts and partnerships locked in that will lift our capacity for years to come.

Our commercial fleet was tasked during severe weather and flood operations, supporting the post-Cyclone Alfred response.

Coordinated deployments included support for Australian Defence Force, Australian Border Force, New South Wales State Emergency Service, and the Australian Maritime Safety Authority.

Providing solutions to complex problems instils trust as we further develop the business and target opportunities aligned with our growth strategy.

This creates a positive ripple effect across the organisation as our reputation as a reliable, multi-faceted operator grows and our capabilities are enhanced.

An example of this is our contribution to StarFlight in support of Victoria Police and its law enforcement operations.

The joint venture with LifeFlight and Linfox continues to crystallise with the fleet claiming top spot internationally for

average flight hours per year (2024) by a Leonardo AW139. It comes as the fleet achieved 15,000 airborne hours since its launch in 2020. Crucial to its success is a team of engineers working 24/7 to keep the helicopters serviceable, ensuring availability and reliability.

The StarFlight Board appointed Tony Fraser as a Director and his experience brings another layer of expertise as the business progresses new commercial opportunities.

These partnerships underpin our growth and signal our willingness to problem solve and save lives beyond Queensland.

It means more helicopters and jets, sharpened clinical governance, and enhanced training, operations and engineering systems.

The benefits of these partnerships flow directly into LifeFlight and the communities we serve.

This is showcased with our Surat Gas Aeromedical Service (SGAS) partnership, where a new two-year agreement was cemented with our oil and gas industry partners to serve the Maranoa region.

LifeFlight continues to expand its emergency rescue helicopter network beyond Queensland as it secures contracts with commercial and government operators.

The SGAS contract includes three partners: Origin Energy and Australia Pacific LNG, Shell QGC, and Santos. It's a big win for the region with improved access and increased donated community hours, up from 150 to 350.

Meanwhile, our partnership with Leonardo has been described as a 'game changer' by LifeFlight CEO Ashley van de Velde, and is significant on numerous fronts.

The deal marked the first time Leonardo had committed to a Queensland presence and it has resulted in more helicopters, plus a range of maintenance services and new training operations.

These partnerships are built on reputation and trust, and in this highly competitive environment, we must deliver on our commitments.

The appointment of former Queensland Police Commissioner Katarina Carroll to the LifeFlight Commercial (LFC) Board is a real coup as she brings significant operational experience in emergency management.

I take this opportunity to thank my fellow LFC Board directors, the 500-strong LifeFlight staff who get stuck in and make things happen, and our commercial partners who depend on us to provide a world-class service.

John Lewis
LifeFlight Commercial Chair



Operational excellence enhancing our reach

Every commercial contract LifeFlight secures directly enhances our readiness to serve communities across Queensland and beyond. Revenue from commercial partnerships supports vital elements such as crew training, state-of-the-art aircraft, and cutting-edge technology, ensuring faster response times and better patient outcomes.

Last year, our commercial work enabled more than 150 community emergency response hours through our Surat Gas Aeromedical Service partners. It also supported the Australian Defence and Border Force, and ensured continuity during extreme weather events by contributing to flood and cyclone responses in NSW.

Through our partnership with the Australian Maritime Safety Authority, we continued to provide 24/7 maritime telemedicine clinical advice, delivering specialist medical support to vessels in distress across vast and remote areas of Australian waters.

Strategic partnerships, including with Leonardo and Linfox, have delivered new aircraft, investment in advancing training simulators, and enhanced maintenance capabilities. These investments reduce downtime, increase aircraft availability, and ensure our crews are trained to the highest standards. Ultimately, our commercial success strengthens our capacity to deliver critical aeromedical services when communities need them most.

Our vertically-integrated shared system

LifeFlight's flexible, innovative and integrated aviation system combines engineering, maintenance, coordination, and training for all personnel to deliver on our vision. Our expertise is forged on the frontline and is extended through every facet of our business.

Engineering and Maintenance:

Part 145 certification, maintenance services, fleet upgrades, leasing, spare parts, and technical support



Medical:

Training, staffing, clinical governance, telemedicine services, and clinical research



Communications, Coordination and Control Centre:

Tasking across fleets, telemedicine coordination, and multi-agency planning and drills



Air Ambulance:

Aeromedical domestic and global repatriation, and chartering services



Training Academy:

Aeromedical training, helicopter rescue simulation and recertification services, offshore survival training, ground and safety programs



Helicopter Emergency Medical Services:

Emergency aeromedical services, search and rescue, offshore operations, disaster deployments, leasing and charter services



StarFlight

StarFlight and VicPol achieve 15,000 hours

StarFlight Australia is a joint venture between LifeFlight and Linfox.

StarFlight's Victoria Police (VicPol) helicopter fleet claimed top spot internationally for average flight hours per year (2024) by a Leonardo AW139 for law enforcement operations.

It comes as the fleet achieved a major milestone with 15,000 airborne hours since take-off in 2020.

Crucial to its success is a team of dedicated and experienced StarFlight Victoria engineers working 24/7 to keep the helicopters serviceable, ensuring availability and reliability to Victoria Police.

For every flying hour, five hours of engineering manpower is required by the team who work on various aspects of helicopter engineering including structural, mechanical and avionics.

More than **100,000** engineering hours have been clocked up, including **53** heavy maintenance inspections, **57,000** work cards and **11** modification requests.

The aircraft are fitted with advanced infrared cameras and mapping systems, as well as object detection software, which assists with marine and land-based searches.

The milestone further demonstrated the company's commitment to keeping Victorians safe.

StarFlight Victoria supports VicPol as world leaders in surveillance aviation and aeromedicine, and the achievement is testament to the commitment of the crews who work to ensure excellence across the fleet.

Case study

New partnerships in defence and emergency response

LifeFlight continued to expand its emergency rescue helicopter network beyond Queensland as it secured contracts with commercial and government operators across the country.

Coordinated deployments included support for Australian Defence Force, Australian Border Force, New South Wales State Emergency Service and the Australian Maritime Safety Authority.

It included two missions to Western Australia's red soil with remote rescues in the Tanami Desert and Dalmanyi (Bell Gorge).

The first involved a complex multi-agency mission that saw multiple assets involved to safely airlift an injured motorcycle rider to hospital.

The special mission AW139 helicopter was tasked to retrieve the patient in the Tanami Desert, located across Western Australia and the Northern Territory.

Due to its remote location, the aeromedical team landed twice to refuel during the more than 1,000 kilometre journey to the incident.

The first refuel stop was at Fitzroy Crossing, while the second required the assistance of another aircraft. A Squirrel helicopter flew 130 kilometres into the desert to deliver three drums of fuel near Lake Ronnel, enabling LifeFlight to extend the special mission helicopter's flying range.

The second mission was at Dalmanyi in the Wunaamin Miliwundi Range Conservation Park, where a woman was bitten by a snake on a walking track 300 kilometres from the nearest town and had to be winch rescued before being airlifted to Derby Hospital.



LifeFlight also assisted New South Wales State Emergency Service with flood relief on the Mid North Coast during Cyclone Alfred.



The expertise driving our service

Advanced maintenance and safety

LifeFlight's Approved Maintenance Organisation (AMO) spent its first year in a new engineering facility at Archerfield Airport after opening in August 2024.

Named in honour of longtime supporter and philanthropist Clive Berghofer AO, the maintenance centre spans 5,000 square metres, is four times the size of the previous hangar, and can accommodate up to nine helicopters and one jet.

The facility supported engineering operations in Hobart, Tasmania for Rotor-Lift, in Singapore for LifeFlight, and other operators such as CapRescue.

It enabled the engineering department to shift to a 24/7 operation, ensuring best-practice aircraft maintenance and impeccable safety standards.

Growing workforce

LifeFlight continued to grow its engineering workforce with more than 60 licensed engineers.

Apprentice engineers undergo training at the LifeFlight Clive Berghofer Maintenance Centre. Several qualified during the year to become aircraft maintenance engineers and have undertaken additional studies to obtain their CASA Part 66 licence and type endorsements.

The organisation's commitment to a more culturally diverse and inclusive workplace was underscored by First Nations and women career advancement across various engineering roles which are traditionally male dominated.

C3 upgrades for seamless operations

LifeFlight's Communications, Coordination and Control Centre (C3) provides seamless and efficient operations managing all missions and commercial deployments.

Over the past 12 months, C3 upgraded its tasking phones to a cloud-based system, enabling remote access as well as faster and clearer communications.

The system was put to the test over February and March during Cyclone Alfred, which brought severe weather to South East Queensland.

In a demonstration of agility and operational continuity, C3 was evacuated from Brisbane to Toowoomba prior to the cyclone to avoid any disruption from the severe weather event.

This proved an effective solution with C3 staff able to work from Toowoomba and remotely, including from interstate and overseas locations, during the cyclone.

The C3 team handled a large volume of calls, reaching more than **100,000** over the course of the year.

The team also expanded, including the employment of four frontline staff and management roles to cater to unprecedented growth across the organisation.

Embracing future growth

The changes to the engineering and C3 departments have ensured LifeFlight is well placed to meet future growth and demands across the board, from aircraft through to maintenance and back-end support.

Positioning the services in-house has enabled LifeFlight to maintain quality and achieve the highest aeromedical standards.



The apprentice pool ensures LifeFlight has a reliable workforce to draw from as LifeFlight's AW139 fleet grows to **20**-strong by 2027. In addition, LifeFlight employed a dedicated full-time engineering training manager to continue to expand the training program.



Foundation highlights

2024

\$16m fundraised



\$3.5m invested in base build projects

\$1.4m invested in community programs and medical operations



\$1.3m invested in medical equipment and mission supplies



200+ community events



170+ LifeFlight volunteers



36 community projects delivered



2025



Message from the Foundation Chair

The unwavering support of our fundraisers, donors, philanthropists, volunteers and Regional Advisory Committees has underpinned the success of the past year.

As LifeFlight continues to expand to meet growing demand and we deliver on our promise to reach even more patients, our community connections deepen.

From philanthropists like Clive Berghofer AO and Jocelyn Walker AM, to the dedicated Regional Advisory Committee members, volunteers and supporters who actively engaged their communities, their impact has been profound.

This generosity supports initiatives such as the LifeFlight Clive Berghofer Visitor Experience and Education Centre in Toowoomba and the LifeFlight Jocelyn Walker Visitor Experience and Education Centre at the Sunshine Coast. The centres will become a place where people can get a behind-the-scenes look at LifeFlight and gain lifesaving skills through First Minutes Matter workshops.

It ensures we can continue to provide training, purchase vital medical equipment, and invest in new facilities and infrastructure,

all the while supporting the work of our 24/7 rescue helicopters.

The Sunshine Coast and Toowoomba Galas alongside the Bundaberg Soiree in the Hangar continued to shine with more than \$2.3 million raised, as communities bonded over a shared cause.

Our free to community, First Minutes Matter emergency trauma training program has been widely embraced and continues to equip participants with practical skills to manage life-threatening situations.

People often ask why LifeFlight continues to fundraise when we have a 10-year service agreement with the Queensland Government. It's a fair question. LifeFlight is so much more than just a helicopter rescue service, as are our funding needs.

We depend on the generosity of communities and our own profit-for-purpose ventures to support initiatives such as training, research and innovation programs, lifesaving equipment, new facilities, critical care doctors and accommodation for crews.

We also raise funds for fit-outs of our operational bases across our network and visitor experience centres.

Finally, we raise funds to build our financial and operational resilience so that we can maximise the availability of our vital lifesaving services.

LifeFlight's passionate 170-strong volunteer group is instrumental in building support and engagement and driving important initiatives that bring people together.

Donations were significantly higher than the previous year, while revenue from appeals also increased. We saw an uptick in regular monthly donors and a number of generous bequests, while campaigns for new equipment such as night-vision goggles were a great success.

LifeFlight Lotteries sold more than 260,000 tickets to supporters across Australia with the program now a key driver in enabling sustainable funding for our services. LifeFlight will continue to grow its charitable lotteries program as support increases across our communities.

Two new community-inspired initiatives were also launched, which aim to better connect supporters in local communities.

The Local Ambassador Program kicked off across the state, delivering presentations about LifeFlight's work to community groups, speaking to local councillors and meeting past patients.

The Wings of LifeFlight Program was launched to recognise and celebrate past Regional Advisory Committee (RAC) members' contributions. The inaugural inductee was The Hon Tony McGrady AM, who retired from the North West RAC after more than a decade of service as Chairman, while former Darling Downs RAC Chair Gus Romero was also inducted.

RAC members and volunteers have dedicated hours of their time to help amplify LifeFlight's vision and strengthen community ties.

On behalf of the Foundation Board, I am pleased to welcome two new RAC chairs, with Emily O'Sullivan appointed to the Darling Downs RAC and John Wharton AM to the North West RAC.

It's inspiring to see how LifeFlight cares for its advocates and the proactive work of our RAC committees who selflessly volunteer their time to champion regional initiatives, while building valuable fundraising partnerships.

We extend our heartfelt thanks to all our supporters — both individual and corporate — who have generously donated, sponsored or held events, left a bequest, or contributed to our base builds.

No matter the size of your gift, your support is deeply appreciated and plays a crucial role in enabling LifeFlight to continue delivering its vital services across the community. This shared commitment and the hard work of our LifeFlight Foundation teams helps to ensure a sustainable funding path as LifeFlight continues to grow and evolve.

Stewart Morland
LifeFlight Foundation Chair

Community generosity fuelling our mission

Supporters' donations boost community projects

LifeFlight saw generous fundraising support made possible by the dedication of donors, supporters, and philanthropists.

Donations were significantly higher than the previous year following community-focused campaigns that connected supporters to LifeFlight's work.

Thanks to this generous support, we were able to deliver 36 community projects, including improvements to the medical storeroom at our Bundaberg base, upgraded crew accommodation at our Toowoomba base, new lifesaving medical equipment, and a generator for our Roma base.

Appeals

Revenue from appeals increased by 4.3 per cent over the 12 months, while the number of regular monthly donors also rose by 4.8 per cent.

This enabled LifeFlight to complete projects such as our night-vision goggle campaign, which raised \$200,000 for the purchase of 10 additional sets for our crews.

LifeFlight is increasingly tasked to night-time missions, due to both strong population growth in regional areas, and the enhanced capability of the new AW139 helicopters.

This made additional sets vital to support crews on the frontline.

Major projects

The fit-out of the new Sunshine Coast base was supported by hundreds of donations from the community.

The funds will be directed towards larger crew quarters for six crew members, a patient transfer room with full medical facilities, as well as additional fixtures and equipment.

The campaign included the Wall of Local Legends, where donors contributed \$500 or more to have their names displayed at the entrance of the new base.

LifeFlight also received numerous contributions from community groups and individuals in the North West for the Wall of Local Legends, with funds going towards the new Mount Isa base currently under construction.

In Toowoomba, LifeFlight supporter and philanthropist Clive Berghofer AO pledged **\$1 million** towards building the LifeFlight Visitor Experience and Education Centre.

The centre will provide an opportunity for people to get a behind-the-scenes look at LifeFlight's operation in Toowoomba and gain lifesaving skills through the free First Minutes Matter emergency trauma training workshops.

Lotteries

LifeFlight Lotteries sold more than 260,000 tickets to supporters across Australia, demonstrating its national reach.

There were more than **21,000** participants, with **3,100** new supporters drawn in by targeted marketing and the lottery hitting **\$60,000** for the first time.

Since the first lottery in 2021, the program has become a key driver in enabling sustainable funding for our services while turning supporters into ambassadors for LifeFlight's mission.

The lotteries provide an important funding source for LifeFlight's lifesaving aeromedical work across the state.

Bequests

LifeFlight received a record 23 bequests from estates for a total of \$1.689 million at an average of \$71,000 per estate.

These bequests came from individuals who chose to leave a lasting legacy by naming LifeFlight in their will — a powerful act of generosity that continues to save lives.

Among them were people who had witnessed LifeFlight's impact firsthand, including a former fixed-wing pilot who volunteered with the LifeFlight Foundation for many years.



LifeFlight has seen an increase in fundraising support from a diverse range of sources including bequests, appeals, lotteries, and generous contributions from community and corporate donors. This vital support means we can sustain and expand our lifesaving services across Queensland to be there when people need us most.



Communities championing equitable healthcare

Volunteers drive strong partnership with regions

LifeFlight supporters rallied their communities to raise awareness and funds through galas, events and appeals while championing the free First Minutes Matter emergency trauma training program.

Volunteers and Regional Advisory Committee (RAC) members provided hundreds of hours of their time to help amplify LifeFlight's vision and deepen community ties.

“Every time I wear the LifeFlight shirt or attend an event, I’m reminded of how much this organisation means to the people it serves.”

Carissa Fogarty, Gympie Ambassador & Gala Committee Volunteer

LifeFlight’s 176-strong band of volunteers supported a range of activities including the successful Toowoomba and Sunshine Coast Galas.

They played a hands-on role in planning, setting up and packing down, and securing in-kind support for the galas.

Our Local Ambassador Program grew to 27 participants across the state from Gympie to Glenmorgan.

They became the trusted faces of LifeFlight in their regions, speaking with community groups, attending events and sharing patients’ stories.

Regional Advisory Committees

Our Regional Advisory Committee (RAC) program continued to go from strength to strength across our key Queensland regions.

Fifty active committee members continued their advocacy to champion regional initiatives that supported lifesaving services in their communities.

This year also marked a new chapter as we welcomed two new RAC Chairs, with Emily O’Sullivan appointed to the Darling Downs, and Mayor John Wharton AM to the North West committees — both bringing strong community voices and local leadership.

Wings of LifeFlight

LifeFlight launched the Wings of LifeFlight Program to celebrate the legacy of former RAC members whose efforts have left a lasting impact.

Eleven retired RAC members and respected community leaders became the first Wings of LifeFlight Delegates. They included the Hon Tony McGrady AM — a driving force of advocacy for LifeFlight’s North West service — and Gus Romero, who proudly led the Darling Downs RAC for three years.

Community links

Our volunteers, RAC members, and Wings of LifeFlight Delegates formed a vital bridge between LifeFlight and regional communities, strengthening health equity and ensuring lifesaving care reaches people wherever they live.

They provided LifeFlight with valuable feedback on targeted programs needed in their areas, as well as powerful advocacy that drove increased support for the organisation.



Community events

LifeFlight's community engagement team set a fundraising record and built deeper connections with the communities we serve.

The Sunshine Coast and Toowoomba Galas and Bundaberg Soiree collectively raised nearly **\$2.4 million**.

The events featured past patients who told their stories of hope and inspiration.

More than 170 community groups and individuals raised money for LifeFlight in the past financial year.

These events not only contributed vital funds but helped build lasting relationships and expanded LifeFlight's presence in regional communities.

Locally-led highlights:

The Morven Progress Association Winter Ball united the community for a sell-out night of dancing and celebration and raised **\$40,000**.

Jacko's Black-Tie Event at the Toowoomba base raised **\$21,748**.

The Kingaroy Men's Shed Dinner, backed by local business, was centered around a night of camp-oven cooking and raised **\$20,000**.

Patient story

Yarren

Yarren had a severe anaphylactic reaction to hairy caterpillars after climbing a tree at a park in Noosa.

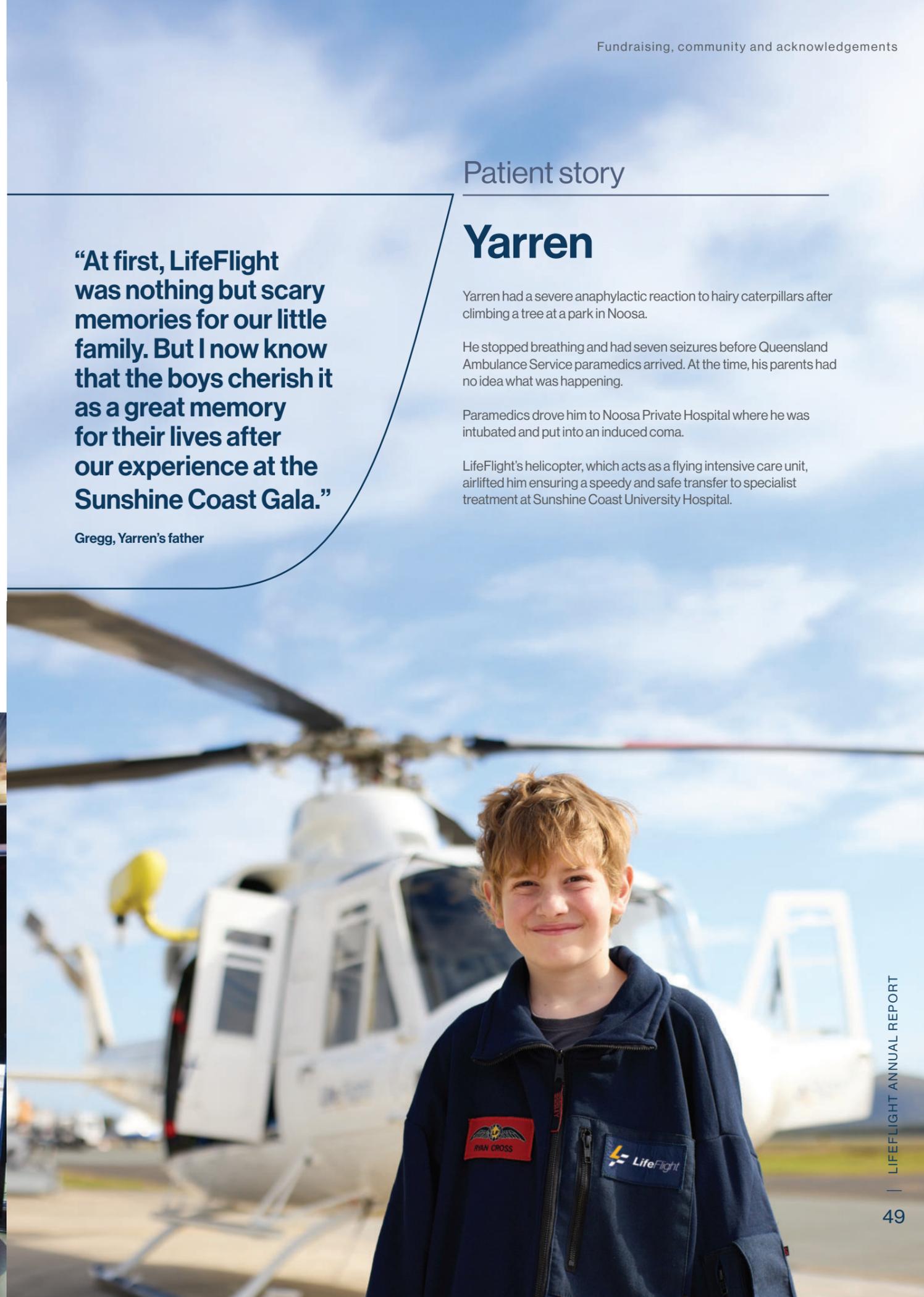
He stopped breathing and had seven seizures before Queensland Ambulance Service paramedics arrived. At the time, his parents had no idea what was happening.

Paramedics drove him to Noosa Private Hospital where he was intubated and put into an induced coma.

LifeFlight's helicopter, which acts as a flying intensive care unit, airlifted him ensuring a speedy and safe transfer to specialist treatment at Sunshine Coast University Hospital.

“At first, LifeFlight was nothing but scary memories for our little family. But I now know that the boys cherish it as a great memory for their lives after our experience at the Sunshine Coast Gala.”

Gregg, Yarren's father



Thank you to our supporters

Valued Supporters

Alan Grimmer
 Allingham Household
 Arthur Jennings
 Ben Tobin
 Brett & Caroline Mills
 Blatchford Foundation Pty Ltd
 Clive Berghofer AO
 Don Walker
 Kirsten & Graeme Baulch
 Crows Nest Cooyer Masonic Lodge
 Ferre De Deyne & Family
 Flannery Foundation
 Helen Evans
 Hervey Bay Boat Club
 In Loving Memory Darcy Adams
 In Loving Memory Sally Robinson
 Jocelyn Walker AM
 John & Robynne Siemon
 Leanne & Barry Krosch
 Lighthouse Foundation
 Lyn Unsworth
 Noah's Annual Luncheon
 Peter Haeusler
 Robert & Pam MacDonnell
 Robert Sauer
 Rod & Jan Forrester
 Ron & Sue Hawkins
 Sheila & Bernard Joel (Life-Saving Medical Equipment Foundation)
 Travis Schultz & Partners
 The Simpson Foundation

Community Supporters

Athole Masonic Lodge
 Brahman Female Cattle Sale 50th Anniversary
 Bundaberg Bingo Centre Association Ltd
 Bundaberg Rugby League Past Players Golf Day
 Caloundra Pacific Rotary Charity Golf Day
 Cathedrals on Fraser
 Dalby Picnic Races
 Darling Downs Cotton Growers Incorporated
 Eidsvold Cattle Drive
 Esk Community Op-Shop
 Glenelg Station Ride for LifeFlight Trail Ride & Cattle Muster
 Goomburra Valley Campgrounds
 Goondiwindi Rugby Union Ladies Day
 Graham Parfitt Performances
 Grand Central Wrapping Stations (Christmas & Mother's Day)
 Groovy Grannies

Jacko's Black Tie Event
 Kingaroy Men's Shed Dinner Under the Stars
 Legends for Charity
 Morven Progress Association Winter Ball
 Nanango Markets
 National Seniors Association – Dalby and District Branch
 Picky's Pies & Pastries
 Rabobank Australia
 Ross Gray Trade Night
 South Burnett Orchestra Music Is Life Concerts
 Stanwell Golf Day
 Surat Diggers Race Club Luncheon
 Theebine Hotel
 Tooloombilla Rodeo & Campdraft
 Toowoomba Exhibition Gardens
 Travis Schultz & Partners
 Fundraising Event
 U8J Cattle Bull Sale

Event Supporters

Australian Lot Feeders' Association (ALFA)
 Altus Group
 BK Civil
 Davidson & Sullivan
 E & E Waste
 Focused on Care Pty Ltd
 Followmont Transport
 G & K Lawson
 Grenfell Murray
 Harvey Norman Commercial
 iOR
 John Holland Group
 Morpheus
 MPC Kinetic
 Newlands Civil Construction Pty Ltd
 NTI
 Optimum Transport Services
 Pickles Mining
 Realway Property Consultants
 Savanna Energy
 Shine Lawyers
 Sinclair Property
 Sub-Zero Airconditioning, Installation & Services Pty Ltd
 Terri-Anne Murray
 Travis Schultz & Partners

Bequests

Estate of the Late Alan Willis
 Estate of the Late Arthur Ruckert
 Estate of the Late Brian Arthur Harris

Estate of the Late Deana May Selle
 Estate of the Late Dorothy Anne Devine
 Estate of the Late Edward Franz Reye
 Estate of the Late Ina Garrihy
 Estate of the Late John Campbell
 Estate of the Late Joyce Bretz
 Estate of the Late Kathy O'Doherty
 Estate of the Late Lorraine Isabel Maguire
 Estate of the Late Therese Ann Kajewski

Grants

Arrow Energy
 Buderim Foundation
 Fraser Coast Regional Council
 Queensland Government – State Development, Infrastructure, Local Government and Planning
 Rabobank Australia
 Stronger Communities Programme

Save A Life Members

Compliant Asset Rental Pty Ltd
 Count Charitable Foundation
 Harvey Norman Toowoomba
 iOR
 K S Easter Transport D.T.C. Pty Ltd
 Newlands Civil Construction Pty Ltd
 NRG Services
 Robertson Scannell Chartered Accountants
 Steve & Wendy Roche
 Western Truck Group Pty Ltd
 Wilson's Panel Works & Towing



Our community leaders

LifeFlight's community leadership network continued to grow, with more than 50 dedicated individuals representing and supporting their regions across six Regional Advisory Committees. These community leaders worked alongside Regional Vice

Patrons, Honorary Ambassadors, and Wings of LifeFlight Delegates to strengthen partnerships, advocate for local needs, and ensure LifeFlight remains deeply connected to communities across Queensland.

Honorary Ambassadors



Senator Susan McDonald
North West



Dale Rethamel
Wide Bay–Burnett

Wings of LifeFlight Delegates

Trudi Bartlett-Rice
 Hon Tony McGrady AM
 Sandra McGrady
 Barry O'Sullivan
 Wendy Roche
 Gus Romero

Scott Rowe
 Joe Stark
 Julie Stewart
 Mike Stewart
 Ingrid Williamson

Regional Advisory Committee Chairs



Brendon Murray
Sunshine Coast & South Burnett



Emily O'Sullivan
Darling Downs



Kate Scott
South West



Jess Mellor
Gold Coast



Neil McPhillips
Wide Bay–Burnett



Mayor John Wharton AM
North West

Vice Patrons



Clive Berghofer AO
Darling Downs



Jocelyn Walker AM
Sunshine Coast & South Burnett



Robbie Katter MP
North West

Our partners

LifeFlight's partnerships have been driving positive impact for the past 46 years.

LifeFlight is incredibly grateful to its government partners who work alongside the organisation and to the broad range of corporate and community groups that help realise a shared vision to improve the equitable delivery of aeromedical emergency care in all regions.

Government partners



Business partners



SGAS partners



Council partners



Corporate partners





Financial Report

LifeFlight Australia Limited

Independent Audit Report on the Summary Financial Statements

Opinion

The accompanying summary financial statements, which comprises the summary statement of financial position as at 30 June 2025 and the summary statement of comprehensive income for the year then ended are derived from the audited financial report of LifeFlight Australia Limited for the year ended 30 June 2025. In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial report on the basis described in the summary financial statements..

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Australian Accounting Standards. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon. The summary financial statements and the audited financial report do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial report.

The audited Financial Report and our report thereon

We expressed an unmodified audit opinion on the audited financial report in our report dated 18 November 2025.

Management's responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements on the basis described in the summary financial statements.

Auditor's responsibilities for the audit of the Summary Financial Statements

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

UHY HAINES NORTON
Chartered Accountants

Darren Laarhoven
Partner

Brisbane, 18 November 2025

Audit | Tax | Advisory

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Summary Statement of Comprehensive Income

For the Year Ended 30 June 2025

	2025	2024
	\$	\$
Total revenue from operating activities	227,661,921	183,011,842
Total expenses from operating activities	(206,446,761)	(163,158,818)
Operating Surplus/(Deficit) for the year	21,215,160	19,853,024
Other income and expenses		
Surplus for the year	21,215,160	19,853,024
Other comprehensive income	(332,106)	(546)
Total comprehensive income for the year	20,883,054	19,852,478

Summary Statement of Financial Position

For the Year Ended 30 June 2025

	2025	2024
	\$	\$
Total current assets	65,569,090	52,735,030
Total non-current assets	300,262,702	174,246,724
Total assets	365,831,792	226,981,754
Total current liabilities	82,730,323	72,068,018
Total non-current liabilities	201,611,001	94,306,320
Total liabilities	284,341,324	166,374,338
Net assets	81,490,467	60,607,413
Total equity	81,490,467	60,607,413

These summary financial statements have been derived from the consolidated audited financial report of LifeFlight Australia Limited. The summary financial statements do not include all disclosures required by Australian Accounting Standards and should be read in conjunction with the full consolidated audited financial report. The full report is available on the Australian Charities and Not-for-profits Commission (ACNC) Charity Register.



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