Our Mission
To save lives and serve the community through the provision of rapid response critical care.

Our Vision
To be the first choice charity and air-medical evacuation organisation.

CareFlight Group

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Year in Review

Facts & Statistics

4,055 patients were seen by CareFlight doctors

11 helicopters and 3 jets were deployed from 8 bases across Queensland

1,302 lifesaving helicopter missions were flown

186 patients were given emergency medical treatment via CareFlight’s air ambulance jets in Australia and throughout the Asia-Pacific region

1,146 patients were treated and airlifted by an RACQ CareFlight helicopter

58% of all missions involved the transfer of seriously sick and injured patients to larger hospitals for specialist treatment

118 CareFlight doctors and medical support staff worked around the clock on specialised medical aircraft throughout Queensland

72 search and rescue missions were flown by RACQ CareFlight’s crew to locate lost and injured bushwalkers and fishermen

46 tiny babies were airlifted in RACQ CareFlight Rescue missions to receive urgent specialist treatment

10% of RACQ CareFlight Rescue missions involved the treatment and transfer of patients seriously injured in motor vehicle accidents

$12,500 the average cost of an RACQ CareFlight Rescue mission
It has been 12 months since I commenced as Chairman of CareFlight Group. It has been a period focused on setting CareFlight’s path for the future and cementing the key partnerships that will carry us forward for the next decade.

Late in the financial year, CareFlight received “in principle” agreement from the State Government of a continued relationship to support the community helicopter rescue service over the next decade.

The CareFlight community helicopter model is a unique and successful one. The partnership of provider, Government, business and community has enabled CareFlight to continue to evolve and respond to the changing needs and dynamics of Queensland in the provision of critical care, aeromedical services, on which the communities under our flight zone rely.

I acknowledge the support of the Queensland Government, through the Premier’s Department, Public Sector Business Agency and Queensland Health, for working positively with CareFlight over the past months to establish the 10 year agreement.

CareFlight’s model not only provides a high quality aeromedical service, but one that is cost effective and sustainable.

The successful merger with the Sunshine Coast Helicopter Rescue Service (SCHRHS) 12 months ago provided a further opportunity to not only leverage economies of scale to provide a sustainable service, but also created the opportunity to expand specialist care across further regions of Queensland. CareFlight now services regions in Queensland that represent 75% of the state’s population.

The merger enabled an expansion of facilities over the past 12 months, including at the Helicopter Emergency Medical Service (HEMS) Training Academy, which relocated to dedicated facilities at the Brisbane Airport and has grown to accommodate not only CareFlight’s internal training needs, but also expanding commercial customer requirements. The partnership with Aviation Australia has been a key factor in achieving this outcome.

In addition, the nerve centre of CareFlight’s operations, the CareFlight Coordination Centre, was relocated to a specialised facility at Varsity Lakes and has increased responsibility to include all aircraft and staff taskings.

As a Queensland-wide operation, it is clear that a Brisbane base is essential. The Archerfield Airport will become an additional base for CareFlight operations in mid-2015 and work on the hangar is well underway. The base will support our 14 aircraft that operate domestically and internationally, providing heavy maintenance work at the one location, supported by regional engineering facilities.

This has been a significant period for CareFlight and I would like to thank my fellow Board members and CareFlight staff who have worked tirelessly this year.

On behalf of the Board, I would also like to thank the wonderful volunteers, community supporters and our corporate partners for their contributions, which make the lifesaving service that CareFlight provides, possible.

Rob Borbidge
Chairman
Leading the way

Our Board

CareFlight’s Board is comprised of respected Queensland leaders with a diverse range of medical, aviation, business, financial and philanthropic expertise. The Board reflects CareFlight’s values and works with integrity, transparency and accountability, while shaping the policy and strategic direction of the organisation.

The Hon. Rob Borbidge AO
Chairman (Non-Executive)

Ashley van de Velde
Director (Executive) & Chief Executive Officer
A Life Member of CareFlight, Don Moffatt’s passion for flying and devotion to helping the community were combined as a Board Member and Chairman of the Sunshine Coast Helicopter Rescue Service (SCHR) for 15 years. When SCHR and CareFlight merged in July 2013 Don was nominated Deputy Chairman and a Foundation Board Member of CareFlight Group.

Rod Forrester
Director (Non-Executive)
Rod Forrester is a highly successful Sunshine Coast businessman who places a strong emphasis on community. In 2002 he became a Sunshine Coast Helicopter Rescue Service Board Member, and in July 2013 was appointed to the CareFlight Group’s Board after the merger of the two iconic helicopter rescue services.

Stewart Morland
Director (Non-Executive)
Stewart Morland has been involved in the Australian Energy sector for more than 25 years. Since his first venture in the Eromanga Basin in the 1990s, Stewart has been at the forefront of the upstream development in Australia’s oil and gas sectors.

Peter Young
Director (Executive)
Peter Young is a small business operator, and has been a CareFlight Board member since the early 1980s. The 63 year old was born and bred in Brisbane before moving to the picturesque Bunya Mountains between Dalby and Kingaroy where he has owned and operated ‘Rice’s Log Cabins’ until mid-2014. Peter now resides in Toowoomba.

Paul Turner
Director (Non-Executive)
Paul Turner has been involved in the media, politics, public relations and corporate communications for companies such as Bank of Queensland and Origin Energy. Paul Turner has been Executive General Manager Advocacy for RACQ for four years. He represents RACQ CareFlight’s naming rights sponsor for more than 21 years.

William Freeman
Director (Non-Executive)
William (Bill) Freeman is an experienced Sunshine Coast businessman. Bill, a long time local resident, has contributed to many community services in the region. Bill’s training as a land surveyor and then as a partner in one of Queensland’s leading urban consultancy groups saw him involved with many projects that helped shape parts of Queensland.

Colin Archer
Director (Non-Executive)
Colin is an experienced accountant and respected industry leader having founded Archer Gowland Chartered Accountants in 1981 and Archers Body Corporate Management in 1982. Colin has more than 30 years’ experience in accountancy and strata management and has had a lifetime association with the grazing industry as Managing Director of Archer Rural.

Robert Buker
Company Secretary (Executive)
Robert, a former partner with Vincents Chartered Accountants, has more than 45 years of experience as a Chartered Accountant working in corporate governance, project management, accounting and audit services, as well as financial and management consulting. Robert has held senior positions in both private practice and commerce.
Medical Board

CareFlight
Retrieval
Medicine Limited
Board

Hon. James Elder (Jim)  Director/Chairman
Dr Stephen Buckland (Steve)  Director
Peter Harley Young  Director
Robert William Nash (Bob)  Director/Company Secretary
Allan Godbee  Director
Alan Mark George  Director
Miles Edward David Currington  Director
Paul McHugh  Director
Don Moffatt  Director
Stewart Morland  Director
The continued focus on providing a world-class aeromedical service for the communities in which we operate has been the driving force behind the ongoing, positive change CareFlight has embraced over the past 12 months.

The certainty provided by a new, 10-year agreement with the State Government has paved the way for CareFlight to plan for the future.

One aspect of this plan is a fleet renewal strategy that will see CareFlight acquire new aircraft over a staged acquisition program. The first stage of that program has been realised, with the purchase of two new helicopters; both AW139s. This is the first time in CareFlight’s 30 plus year history that new aircraft, rather than repurposed aircraft, have been purchased.

The purchase is part of a longer term strategy to replace our ageing fleet and to ensure that we continue to meet the performance measures of the Government contract for the next 10 years and beyond.

The first of the AW139s will leave the factory in May 2015 and will be located at our soon to be completed Brisbane base at Archerfield Airport. The second AW139 will leave the factory in July 2015. The fleet renewal strategy also includes further acquisitions of new aircraft in 2016/2017.

The preparation of the new base at Archerfield is well underway, with the facility becoming pivotal to the way we maintain our fleet of 11 helicopters and three air ambulance jets. The heavy maintenance of the aircraft will be carried out at the Archerfield base, supported by engineers in regional bases throughout Queensland from Townsville to the Gold Coast and Roma.

The Brisbane International Airport is home to CareFlight’s Air Ambulance fleet, which this year increased from two Learjets to include a Challenger jet. The addition of the Challenger enables CareFlight to service customers from all corners of the globe and is an exciting development in the provision of Air Ambulance services.

A further positive development during the year was the extension of the Group’s contract to service the Surat Basin for a further five years. The Surat Gas Aero-Medical Service (SGAS) was established in 2011 with oil and gas companies in the region to offset demands on local emergency medical services by providing an aeromedical service from the Roma base in a 24 hours a day, seven days a week operation. To this date, more than 150 residents, travellers and visitors to the far South West have had their lives impacted for the better thanks to the swift, lifesaving medical care the SGAS service provides.

These positive changes, and the successful merger with the Sunshine Coast Helicopter Rescue Service 12 months ago, would not be possible without the support of the Board, which has passionately contributed to the ongoing success of CareFlight throughout the years. I would like to acknowledge the Board and CareFlight staff for their efforts over the past 12 months as we’ve made significant changes and cemented our path for the future.

However, we would not be able to provide a service if it were not for the support of our partners and sponsors, particularly RACQ who this year celebrated 21 years as major partner in one of the longest running sponsorship deals of its kind in Queensland.

On behalf of the CareFlight staff, I would like to thank all of our sponsors, supporters and volunteers for making this service possible and I look forward to 2015.

Ashley van de Velde
Chief Executive Officer

“The certainty provided by a new, 10-year agreement with the State Government has paved the way for CareFlight to plan for the future.”
While CareFlight has become a large organisation with more than 400 staff striving for aeromedical excellence in a range of complementary streams, the community helicopter fleet remains the backbone and most recognised sector of the Group.

A single engine helicopter in 1981 has paved the way for a fleet of six medically-fitted aircraft, which today provide a blanket of care across most of Queensland.

On average RACQ CareFlight Rescue flies to the aid of three people a day. This year it flew 1,302 missions from four community bases at Toowoomba, Bundaberg and on the Gold and Sunshine coasts, treating and airlifting 1,146 patients.

More than half of these missions involved the treatment and transfer of seriously ill people who needed to be flown to regional and metropolitan centres for further, immediate specialist care. The crew also attended to victims of serious motor vehicle crashes, farming accidents, horse falls and search and rescue tasks over land and sea.

This financial year the RACQ CareFlight Rescue fleet grew from four helicopters deployed from two bases to six choppers from four bases. This expansion is expected to continue over the coming year to ensure the organisation is equipped to provide the best critical care to support the community 24 hours a day, seven days a week. CareFlight's expanded presence means its fleet of rescue helicopters can be deployed within minutes across a region that stretches north to the town of 1770, south to Lismore, west to Charleville and east 100 nautical miles out to sea.

The increasing need for neonatal specialisation is an area CareFlight has identified for expanded services.

Last year, the RACQ CareFlight Rescue crews flew 47 missions ensuring newborns received rapid specialist care in some of the best hospitals in Australia. The organisation is currently investigating neonatal ventures to prepare it to support children who need lifesaving treatment.

A great deal of time, money and effort has gone into ensuring CareFlight is a leader in aeromedical retrieval, recognised as a specialist medical retrieval outfit which uses helicopters as a form of swift and effective patient transport. On board are highly dedicated and experienced crew members who have spent their lives devoted to the community. They include a critical care doctor, intensive care flight paramedic, pilot and crewman. Each has a lifesaving role to fill on board the Bell 412, BK117, Bell 230 or LongRanger aircraft that crisscross Queensland's southern skies.

CareFlight's partnership with the iconic motoring group RACQ is now celebrating its 21st year, and is one of Queensland’s longest running naming rights sponsorship deals. CareFlight recognises the reason for the success of this partnership is due to the core sense of community, one that much of Queensland benefits from.
Against all odds, Brisbane student Stephanie Campbell was named a National Finalist in the Miss World Australia pageant just nine weeks after a horrific skydiving accident almost claimed her life.

Caught in cross winds during a routine skydive at Toogoolawah on 16 March 2014, Stephanie, 24, an experienced skydiver, knew she was in trouble when she encountered turbulent air. Three metres above land and travelling at a speed of between 55-60 kilometres per hour, her parachute collapsed and she ploughed into the rock bed, landing awkwardly on her back.

“The whole scenario unfolded very quickly. I remember hitting the earth and then opening my eyes and seeing grass, dirt and legs as other skydivers ran towards me to help. The pain in my wrist was terrible and it was really difficult to breathe and just stay focused,” she said.

Stephanie broke most of the vertebrae in her mid-back, six ribs, her right wrist, collapsed both lungs and sustained a severe concussion and haematoma in her right eye.

A RACQ CareFlight Rescue team was immediately called to provide emergency medical treatment and airlift her to Princess Alexandra Hospital. Despite the pain, Stephanie remained conscious following her accident.

“She was in pretty bad shape and the medical team shared some concerns about Stephanie’s injuries, particularly as they were spinal,” Jeff said.

Stephanie was confined to a spinal bed unable to move for five days, but miraculously walked out of hospital after just five more days of bed rest and the aid of a spinal brace.

“I remember hearing the people around me say that CareFlight had arrived and thinking to myself ‘Steph, you’re going to be okay now’. The crew was lovely and very reassuring,” she said.

Jeff Bradfield, a Queensland Ambulance Service Paramedic who treated Stephanie at the scene, said she was lucky to survive the accident.

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CareFlight has grown significantly over the last three years and now operates a diverse business comprising 14 aircraft and more than 400 air-medical and administrative support professionals across 14 locations.

As CareFlight has grown, the CareFlight Coordination Centre (C3) has evolved to become the hub of the Group’s operations. This response centre manages and integrates the entire fleet’s movements 24 hours a day, seven days a week. This includes the dispatch, tracking and reporting of all rotary and fixed wing aircraft.

This financial year, C3 has relocated to a larger site in Varsity Lakes, on the Gold Coast, and significant investment in the centre has enhanced its capability and capacity. As part of this investment, chief pilots, medical directors, communications and information technology have been relocated from various sections of the organisation to C3 to best support it as a centralised coordination hub. This level of expertise in the nerve centre of the Group helps to promote and support patient safety and quality of services, while also ensuring the situational awareness of aircraft. It enables CareFlight to provide a fully-integrated and continuous model of critical care, beginning with the initial case assessment. Through C3, critical care specialist medical coordinators provide oversight of all tasks from the very first call. These medical coordinators assess cases, provide expert advice to the referring physicians and ongoing advice to CareFlight’s dedicated flight teams.

This year, C3’s role was expanded to include the rostering and scheduling of staff throughout the operations as well as leave management. This lightens the administrative burden of frontline employees and also ensures a more efficient and coordinated roster system across the Group. Additionally, C4 – the CareFlight Crisis Coordination Centre – was embedded within C3 this year to provide integrated support for disaster and crisis management across the Group. C4 forms an integral part of the CareFlight Safeguard Plan, bringing together key personnel to ensure the effective management and coordination of resources and assets in major incidents, or during disaster events. C3 is also responsible for managing all of CareFlight Group’s reporting functions. This centralised reporting and monitoring allows CareFlight to plan effectively and ensures it is prepared and equipped to manage any future scenario. It also ensures the Group meets its increasing contractual requirements for both commercial and community activities.

With CareFlight’s operations continuing to grow throughout the year, C3 now coordinates the fleet from 14 bases for rapid response to state, national and international calls for emergency assistance. This includes tasking the community helicopters. Part of this coordination involves working with valued clients – government agencies, particularly Queensland Health; insurance companies; general assistance companies and oil and gas companies in Roma and Gladstone. C2 coordinates every aspect of every journey – from organising landing permits, to clearing customs and immigration and liaising with ground ambulance and ground handling services.

C3 is key to the effective management of the air medical business and vital to the continued success of CareFlight as an industry leading organisation. As such, CareFlight will continue to invest in C3 to support its operations in the coming year. Part of this investment involves growing the team of expert operational staff and rolling out new data management and reporting software.
This financial year CareFlight’s Air Ambulance service flew 1,245 hours to deliver lifesaving specialist medical attention to 186 patients in their greatest time of need.

CareFlight has a dedicated fleet of three medically equipped intensive care Air Ambulance jets delivering swift, lifesaving care to patients across the Asia Pacific region. A critical care doctor and intensive care flight nurse are on every Air Ambulance flight. In 2013/14, these medical specialists delivered emergency care to patients in locations as diverse as Bali, Mt Isa, Cunnamulla, Blackall, Emerald, Honiara, Manus Island, Mornington Island, Oakey, Pohnpei, Tonga, Pago Pago, Nauru, Longreach, Lae, Suva and Yap. These patients required support and treatment for head and spinal injuries, cardiac emergencies, serious burns, multiple and serious fractures and premature labour.

The Air Ambulance service also flew many patients from the Royal Darwin Hospital to Adelaide and Melbourne for specialist treatments as part of its contract with Northern Territory Health.

This financial year the Air Ambulance service relocated from the Gold Coast to Brisbane. This move improves response times for critical care patients in the initial phase and provides a more direct line of access to Queensland Health facilities – the Air Ambulance’s largest single client. The move, to a hangar at Brisbane International Airport, also delivers greater efficiencies – saving on duty and flight time given the majority of its patients are in hospitals destined for Brisbane.

The service also leased a new, larger aircraft with increased capabilities. The Challenger (CL-604) aircraft has a 3,400 nautical mile range, which means it can travel for more than eight hours. It is capable of transporting two critical care patients, as well as medical staff and eight additional passengers. The aircraft provides a strong back-up for the service’s two primary medically equipped Learjets and means CareFlight can travel anywhere in the world to provide specialist medical treatment.

Looking forward, the Group’s focus is to maintain its current level of service and expand to take advantage of the added capability of the Challenger (CL-604) aircraft. CareFlight’s Air Ambulance will continue to investigate new opportunities that align with its current operations.
Patient Story

Baby’s dramatic arrival sparks mercy dash

Malaria epidemiologist Leanne Robinson was having coffee with a friend in Papua New Guinea when she went into labour.

It was 1 June 2014 and baby Micah arrived just 45 minutes after Leanne was rushed to Modilon Hospital in Madang, seven weeks premature.

“I knew it was early and we were pretty much unprepared,” she said.

“It had been a normal and uneventful pregnancy up to that point and I was booked on a flight back to Australia in five days’ time to have the baby in Newcastle.”

After giving birth in a labour ward consisting of five or six “tables”, concern soon mounted over little baby Micah’s care. Complications from his premature birth, including a suspected sepsis infection, worried the second-time parents.

“After lots of phone calls back and forth between family and colleagues in both Melbourne and Newcastle, we knew we should come back to Australia if we could,” Leanne said.

With quick turnaround from their insurance provider, CareFlight’s Air Ambulance Learjet was soon airborne carrying a Townsville Hospital senior neonatal registrar and neonatal nurse to bring three-day-old Micah and his mum to the hospital’s neonatal unit.

“Micah had an IV line for fluids and was on antibiotics for suspected sepsis and the medical team were able to transfer him straight into CareFlight’s portable humidicrib,” Leanne said.

“The CareFlight jet was really like a neonatal intensive care unit in the sky.”

A doctor herself, Leanne recognises the value of access to world-class medical care.

“We want to sincerely thank the fantastic CareFlight crew and wonderful doctors and nurses in the Neonatal Unit – Townsville Hospital, all of the dedicated team at Modilon Hospital in Madang and everyone at Ronald McDonald House as well,” she said.

“I can’t thank everyone enough.”

Community Support

CareFlight’s ongoing growth and capacity to offer lifesaving medical assistance is a direct result of its partnerships with the Queensland Government, local businesses and the dedication and support of community members.

CareFlight’s self-funding model relies heavily on the support of the community. This has been the case for more than 30 years. During this time, the community has supported CareFlight’s critical operations in a variety of ways, ranging from donations, to participating in, and sponsoring, local events. As a result, CareFlight’s signature events continue to grow in popularity and success each year, aided by the assistance of a dedicated team of regional fundraising staff and an increasing army of enthusiastic volunteers.

CareFlight’s most popular and well-received signature events are the annual gala balls. This year 534 guests attended the North Coast gala ball, raising $157,700 to fund the community helicopter operations. Additionally, 480 guests attended the Toowoomba gala ball, raising $140,000 for the provision of lifesaving services to the community.

Another burgeoning event is the Base to Base Cycle Challenge. This year the challenge raised more than $60,000 and involved 30 riders, including the return of three-time Tour de France Green Jersey winner Robbie McEwen. The event promises to be bigger and better in 2015 with the inclusion of a corporate challenge as part of the ride.

These major events inject substantial amounts into the running of our community helicopter service. Additionally, the ongoing support of mums and dads with $2 and $5 donations cannot be underestimated. Every little bit adds up to save a life.

CareFlight’s volunteers are the most dedicated and committed of any charity and are a key contributor to the organisation’s success. The Group’s volunteers were particularly busy at Christmas time at the Robina Town Centre gift wrap. This activity raised more than $18,000, with the Group’s volunteers wrapping more than 20,000 gifts.

The Club now has close to 1,000 members. The iconic CareFlight Bear Club proved popular again this year. The Group is very grateful to those donors and their families for supporting CareFlight not just in their lifetime, but into the future.

CareFlight could not operate without the generous contributions of time and money it receives from the community and corporate sector. The entire CareFlight Group expresses its sincere thanks to all of those who have helped it provide lifesaving services.

Building strong partnerships

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The Group is encouraged and humbled each year to receive incredible support from fundraising activities organised by external organisations and groups. This year more than $230,000 was raised from more than 200 fundraising events. These events ranged from pig races to quilt stalls, golf days, cake stalls, open gardens and so much more. This support makes an enormous difference to the organisation.

The iconic CareFlight Bear Club proved popular again this year. The club now has close to 1,000 members. CareFlight was remembered in the Wills of a number of people who passed this year. The Group is very grateful to those donors and their families for supporting CareFlight not just in their lifetime, but into the future.

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Regional Fundraising

The face of CareFlight in the community

CareFlight’s regional fundraising managers are the community face of the Group and are an integral link between the community and the service.

The Regional Managers work tirelessly to build and maintain essential relationships with local communities, including local councils, small and large businesses, clubs and individual donors to keep the community helicopter service viable. An outline of the regions and responsibilities of the Group’s fundraising managers appears below.

Angela Miles, Relationship Manager, North Coast Region
The North Coast region spans from the Brisbane River to the Town of 1770. In this 97,000 sq km area alone, CareFlight serves a population of 1.2 million residents across 11 council regions. The region hosts several major events each year, including the annual Black Tie Gala Ball and a twilight Race Day.

Karen McIntyre, Senior Relationship Manager, East Coast Region
The Brisbane and Gold Coast region incorporates eight councils within major metropolitan areas. Like all regions where CareFlight operates, the commitment of local businesses and communities in Brisbane and the Gold Coast to host events and raise funds makes the organisation a success.

Sarah Delahunty, Relationship Manager, South West Region
The South West region is the busiest for CareFlight and spans from Gatton to Roma, down to the New South Wales border and up to Kingaroy, covering 150,000 sq km. Across this large region, Sarah coordinates and initiates a range of events including balls, race days, trivia nights, tennis tournaments, business breakfasts, hangar tours and everything in-between to raise much needed money for CareFlight.

Fiona MacAnally, Fundraising Program Development Manager
Fiona’s role is responsible for the development of CareFlight’s fundraising programs including direct mail, bequests and the Club CareFlight corporate program. Income from these areas has grown to be in excess of $2 million. Fiona also heads up the annual Base to Base Cycle Challenge event which attracts elite and corporate riders to raise funds while cycling more than 250kms in a day.

For 21 years, CareFlight’s iconic bears have become like furry family members to hundreds of thousands of households across the country.

An incredible 10,000 bears are sold and dispatched from CareFlight’s Call Centre each year, bringing in around $640,000 annually to help fund RACQ CareFlight’s community helicopters.

This provides an enormous injection of much needed revenue to the not-for-profit lifesaving service.

In the past two decades, the bears’ popularity has soared.

So much so that a special Bear Collectors Club was set up in 2012 for the avid enthusiasts who await the quarterly release of each limited edition bear.

The Bear Collectors Club now has close to 1,000 members who’ve helped raise more than half a million dollars for CareFlight’s choppers in the two years since the Club first began.

The humble CareFlight Bear has become both an icon and much relied upon revenue stream for the service and is integral to the success of our operations.
Thanking our Supporters

CareFlight’s community supporters and donors are fundamental to the Group’s success. Each individual, business and organisation makes it possible for CareFlight to carry out its lifesaving work. For this, CareFlight sincerely thanks you.

Grants
- Zig Zag Foundation
- South Burnett Regional Council
- Southern Downs Regional Council
- The Trust Company
- Logan City Council
- Aurizon Community Giving Fund
- Ipswich City Council
- North Burnett Regional Council
- Goondiwindi Regional Council
- Fraser Coast Regional Council
- Tweed Shire Council
- Queensland Community Foundation
- Gold Coast City Council

Enduring Gifts
- Estate of the Late Beryl Cecelia O’Connor
- Estate of the Late Joyce Marie Smith
- Estate of the Late Lillian Rosarii Cronin
- Estate of the Late Pearl Phyllis Dixon
- Estate of the Late Irene Marjorie Cooke
- Estate of the Late Dorothy Jean Brown
- Estate of the Late Shirley Linda Anderson
- Estate of the Late Michael McGovern
- Estate of the Late William Laurence Greer
- Estate of the Late Margaret Alma Higgs

Major Donors
$50,000+
- Flannery Foundation

$10,000+
- Lynette Snow
- John & Robynne Siemon
- Jean Siemon
- David & Sandra Groves
- Keith & Cheryl Schriberg

$5,000+
- Don and Robyn Binco
- Jan & Des Sly
- Christopher Brown
- Ross Sawtell
- Margaret Brown

Our Sponsors
Sponsors and partners give CareFlight greater certainty to be able to provide and enhance its community services, fund doctors and provide vital infrastructure. The Group’s sponsors are listed below.

Naming Rights
- RACQ

Major Sponsors
- AGL
- New Hope Group
- Clive Berghofer Group
- Bendigo Bank
- Energex

Corporate Partners
- Gold Coast Airport
- Aviation Australia
- Brisbane Airport Corporation

Government Partners
- Queensland Health
- Queensland Ambulance Service

Regional Investors
- Millmerran Power
- Black Toyota
- Hutchinson Builders
- AG Rigging and Steel
- IOR Petroleum
- Phil Brode Grains/pb Agrifoods
- Hervey Bay Boat Club
- Ken Mils Toyota

Local Councils
- Gold Coast City Council
- Toowoomba Regional Council
- Bundaberg Regional Council
- Moreton Bay Regional Council
- South Burnett Regional Council
- Sunshine Coast Regional Council

Media Partners
- HOT FM, 4BC, Hot Tomato, Bundaberg Broadcasters
CareFlight has built two successful partnerships that involve our commercial helicopter division supplying medical services to a consortium of oil and gas companies in Queensland. Through these contracts the Group provides vital lifesaving care to South West residents, Curtis Island workers and travellers on behalf of oil and gas providers. It also provides around-the-clock emergency care to oil and gas workers and their families.

These key partnerships enable the Group to earn revenue to cover the administration of its community helicopter service, ensuring all fundraising and sponsorship proceeds go directly to the operation of CareFlight’s fleet.

During the current financial year the Group’s contract to service the Surat Basin – in Roma and Toowoomba – was extended for another five years. This continues the Group’s coverage in this region until 2019. The Surat Basin service was originally created with Queensland’s oil and gas companies to minimise the impact of their developments on local emergency medical services.

Through this partnership, a new CareFlight base was established in Roma for the 24 hours a day, seven days a week operation, with a back-up aircraft based in Toowoomba. Two Bell 412 helicopters were purchased to service the contract – both are medically-configured and oil and gas industry compliant. As well as servicing workers and their families in the oil and gas industry in the Surat Basin, these helicopters also provide valuable support to Queensland’s broader South West community. A component of the contract involves a donation from the oil and gas companies to the community, of 150 hours per year of CareFlight services.

Within this region, CareFlight’s specialist medical teams are called to the most serious accidents and emergencies to provide lifesaving care. More than a third of all the service’s patients have had serious spinal, head, chest or abdominal injuries requiring the specialist medical expertise of our doctors. The service is often the first responder at farming accidents and injuries, motor vehicle accidents, falls from horses and motorbikes and is called upon for search and rescue assistance. It also transfers patients from remote hospitals to larger hospitals for specialist medical treatment.

CareFlight draws on the expertise of more than 20 doctors to ensure Queensland’s oil and gas companies to minimise the impact of their developments on local emergency medical services.

CareFlight’s highly trained doctors and paramedics are on board every aircraft for every flight. This delivery model is believed to be the only integrated critical care air-medical service in the world.

The Group is proud of the vital role it plays through these commercial partnerships and could not operate CareFlight’s community helicopters without them. Looking forward, CareFlight is currently reviewing other opportunities for the Group to expand its commercial activities to complement its vision and ensure it delivers a positive impact for clients and communities.
CAREFLIGHT GROUP

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CAREFLIGHT GROUP

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Patient story

CareFlight flies marathon mission for injured stockman

Andrew Young is no stranger to injury and pain.

“I have nine plates and 37 pins in my face after a car crash in 2008,” he said.

In February 2014 the 26-year-old Head Stockman added to that count, after he was trampled by a cow at Mantuan Downs Station in a remote area of Central Queensland.

The 700 kilogram Santa Gertrudis cow in her rush to get out of the yards charged Andrew and then trampled his right leg, breaking it in two places.

Andrew’s injuries triggered a marathon mission for the Roma based CareFlight team, to retrieve the injured stockman and get him to a hospital and surgery.

Queensland Ambulance received the first call and was immediately on the road from Springsure, 110 kilometres from the Station.

The cattle station’s manager then called the RFDS Doctor for advice and when Andrew drove the 50 kilometres back to the homestead he was given morphine to dull the terrible pain.

After airlifting a road crash survivor to Roma Base Hospital, the CareFlight team immediately headed north to Mantuan Downs and Andrew. It was a one and a half hour flight.

Andrew was relieved to hear the helicopter arriving out the front of the homestead.

“I was really happy with the CareFlight team,” Andrew said.

“They were great guys who came out to get me, especially considering they left at 2am that morning after the car rollover.

“They came straight back and got me.”

Andrew was operated on at St Vincent’s Hospital and now has an extra three pins and one plate to add to the 37 pins and nine plates he already has.

RACQ

21 years of partnership

RACQ celebrated its 21st year as the naming rights sponsor of CareFlight Rescue this year, while the two iconic organisations continued to work together to support and educate the community about safety.

The organisations, who share a partnership that is so much more than a traditional sponsorship, jointly participated in the RACQ Streets Ahead program and the RACQ Get Ready Queensland campaign to provide critical safety information to Queensland communities.

RACQ’s Streets Ahead program involves the organisation’s educators delivering four age-appropriate presentations covering road safety themes like passenger, pedestrian and bicycle safety to primary schools. During the year, the program was delivered to 45 schools and 20,000 students from Prep to Year Seven throughout Queensland. The program is run over a week and culminates with a visit from the RACQ CareFlight chopper on the final day. During this visit, the RACQ educators and CareFlight crew conduct a question and answer session with the school children focused on safety topics.

The RACQ Get Ready Queensland campaign involves community education activities aimed at ensuring Queenslanders are prepared for storm season and other extreme weather events. The State Government campaign includes a series of local events that aim to build and celebrate the resilience and strength of Queenslanders to deal with natural disasters. CareFlight in its association with RACQ as a campaign partner attends key events with its chopper to deliver important advice on how to prepare for emergency events. RACQ is Queensland’s largest club, with more than 1.2 million members and CareFlight is the state’s largest community rescue service. The strong partnership that exists between the two organisations is a natural fit that benefits the broader Queensland community. With one in 10 of all missions involving the treatment of motorists injured in motor vehicle accidents, RACQ CareFlight Rescue helicopters, and dedicated crews, can mean the difference between life and death.

In the future, RACQ and CareFlight will continue to work together to grow their proven partnership, including developing and delivering critical safety education programs throughout the state.
Demand for CareFlight’s internationally-recognized safety training continued to grow this year, with the Helicopter Emergency Medical Services Academy (HEMS) running programs for the Group’s own staff, as well as external participants from Australia and overseas.

The Academy trained 135 of CareFlight’s staff and 6,213 external aviation, medical and Australian Defence Force (ADF) personnel during the current financial year, a significant increase on the 5,000 people trained in the previous period.

To continue to offer world-class programs, HEMS relocated from the Gold Coast to the Aviation Australia complex at the Brisbane International Airport in June 2014. This allows the Academy to offer programs from a centrally-located, purpose-built facility used exclusively for aviation training. Another key benefit of this relocation is that the complex includes a 15m indoor pool that is used for Helicopter Underwater Escape Training (HUET). CareFlight’s ADF HUET operates out of a purpose-built facility at Lavarack barracks in Townsville. One hundred and fifty courses are run annually in Townsville, with remote HEMS staff also providing 85 courses to the ADF in the Naval Sea Survival Centre in Nowra, NSW.

In addition to the programs delivered in Townsville and Nowra, the Academy also runs HUET and Emergency Breathing Systems (EBS) courses bi-annually in Darwin and external surge training comprising up to 500 participants over a three week period. The next surge training is scheduled for November in Brisbane. CareFlight’s remote capability has seen the Group conduct defence courses in Brisbane, Melbourne, Adelaide, Perth and Darwin.

The dedicated ADF HUET staff are recognised for their expertise and professionalism. This year they achieved a 98% success rate from participant feedback and delivered significant value for money to the ADF by providing the most HUET courses and highest number of trainees of any other Australian provider. This included training 3,000 personnel in Townsville, 1,500 in Nowra and more than 1,000 remotely.

The Academy also trained 657 private students through the HUET course. These sessions have been held in locations throughout Australia, including Sydney, Melbourne, Townsville, Mackay, Airlie Beach, Canberra and Brisbane.

Another program that has experienced an increase in demand this year is the relatively new Helicopter Landing Site Officer (HLSO) course. Thirty students received certification for this course during the year, with the biggest interest in the program coming from oil and gas companies in Central Queensland. The HLSO course is competency-based training for people employed as Helicopter Site Landing Officers. CareFlight developed this program last year in response to external demand and has received strong interest over a short period of time.

In expanding CareFlight’s external training offering, approximately 15 officers of the Abu Dhabi Police Air Wing completed a number of HEMS safety programs on both the Bell 412 and AW139 aircraft during the year. These programs have ranged from winching operations to search and rescue courses, mountain operations and aircrewman instructor courses.

All CareFlight aircrew, paramedics, rescue crewman and doctors are also trained and reviewed through HEMS during the year. HEMS instructors are recognised world-wide for their expertise and the Academy is globally-acknowledged for the quality and innovation of its programs. It is because of this industry recognition that external demand for the Group’s training continues to grow.
CareFlight Retrieval Medicine (CRM)

CareFlight’s doctors saw 4,055 patients this financial year – an increase from 3,878 patients in the previous financial year.

This was made possible through CareFlight Retrieval Medicine (CRM) – the division within the Group responsible for recruiting, training and supplying critical care doctors and support staff for air-medical retrieval throughout Queensland.

CareFlight Retrieval Medicine (CRM), previously known as CareFlight Medical Services (CMS), changed its name during the financial year to better reflect the vital service it provides. Essentially, CRM supplies doctors to all retrieval services in Queensland.

CRM doctors attend on all CareFlight jets and helicopters, with Nurses attending all Air Ambulance flights. CareFlight Paramedics staff the helicopters provided in partnership with the oil and gas industry. The division holds the largest public health contract in the southern hemisphere – supplying doctors to Queensland Health for emergency retrievals and hospital transfers and consultants to the Queensland Coordination Centre (QCC), which takes all emergency rescue calls across the State.

Through CRM, CareFlight employs 118 doctors for Queensland’s rescue and retrieval aircraft. This financial year, its doctors attended 878 critical primary incidents and motor vehicle accidents, requiring the highest level of medical knowledge.

CareFlight is the only community helicopter service in Queensland that provides its own doctors on board its own aircraft. CareFlight’s doctors are specialists in anaesthesia, emergency medicine or intensive care.

A challenge for CRM is to secure a flow of specialist staff. CRM recruits approximately 70 registrars a year and often has to source professionals from offshore to meet demand. As an example, during the current year CRM recruited retrieval registrars from the United Kingdom, Netherlands, Norway, Finland, Sweden, New Zealand, South Africa, Malaysia and Greece.

CareFlight doctors are on board:
• RACQ CareFlight Rescue community helicopters on the Gold Coast, Toowoomba, Bundaberg and the Sunshine Coast
• The Royal Flying Doctors Service (RFDS) fixed-wing aircraft based out of Rockhampton, Townsville and Brisbane
• Emergency Management Queensland helicopters based in Brisbane, Townsville and Cairns
• The RACQ Capricorn Rescue helicopter in Rockhampton
• The RACQ Central Queensland Rescue helicopter in Mackay
• The helicopters provided in partnership with oil and gas industry partners in Roma, Gladstone and Gladstone
• Air Ambulance jets based in Brisbane and Townsville.

CRM nurses are on board all flights from our Brisbane and Townsville jet bases.

Additionally, CRM doctors also staff the telemedicine advisory service (TMAS) CareFlight provides on behalf of the Australian Maritime Safety Authority (AMSA). Through this service, CareFlight provides telemedicine advice to a ship’s crew within the Australian search and rescue region 24 hours a day, seven days a week.

Key to maintaining CareFlight’s commitment to excellence and ensuring the ongoing provision of training throughout the Group has been the appointment this year of dedicated clinical leads at all of community bases. These professionals play a critical role in providing senior supervision of registrars, ensuring the base runs smoothly and being the local person on the ground. They also oversee teaching and training of all staff and allow the Group to function as a successful training organisation.

CRM is an accredited training facility with the Australasian Centre for Emergency Medicine (ACEM), the Australian and New Zealand College of Anaesthetists (ANZCA) and the College of Intensive Care Medicine of Australia and New Zealand (CICM). It is also an accredited teaching facility for James Cook University.

CRM is a not-for-profit division of CareFlight and effectively donates medical staff to the community helicopter division. In addition, all surplus funds received from commercial and government contracts are used to cover the administration costs of the broader CareFlight Group. This ensures all proceeds from community support, donations and sponsorships go directly towards the operation of CareFlight’s community helicopters.
The success of CareFlight’s rescue missions relies on every component of its aircraft fleet working as intended in harsh and challenging environments. Ensuring this happens each and every time is CareFlight’s statewide engineering department and its new multimillion dollar heavy maintenance facility at Archerfield Airport.

CareFlight now operates in-house Maintenance, Repair and Overhaul (MRO) activities. This involves both scheduled and unscheduled heavy maintenance.

In the last year, CareFlight’s engineers achieved a very high level of aircraft availability including:

**Rotary Wing**
- Bundaberg: 97.6%
- Gold Coast: 88.9%
- Sunshine Coast: 96.4%
- Toowoomba: 83.4%

**Fixed Wing**
- VH-VWI: 77.9%
- VH-CXJ: 86.3%

This high level of availability was due to the Group’s highly qualified technicians and its use of industry best practice systems.

From Archerfield, CareFlight deploys its skilled engineers, with the appropriate parts, to any of the bases requiring assistance using its dedicated fixed-wing support aircraft. The Group’s fleet across the state is also well supported locally by engineers at bases dotted throughout Queensland, from Townsville to the Gold Coast and out west to Roma.

As a Civil Aviation Safety Authority (CASA) approved maintenance organisation, CareFlight’s engineering division has the equipment and experienced personnel needed to carry out a wide range of MRO activities. Aircraft are complex machines that require continuous skilled maintenance by the engineering team, to ensure aircraft remain airworthy to support a safe and reliable operation. To land anywhere safely, EMS helicopters must be able to land on difficult, unprepared terrains and they must do it in such a way that they guarantee the safety of personnel on board and people on the ground. Equally, CareFlight’s aircraft are maintained to withstand and operate in harsh environmental conditions to support crews to effectively and safely undertake their rescue roles.

Looking forward, CareFlight will further develop its Archerfield facility into a hub base where it can undertake to support the new fleet of AW139s coming on board as part of our fleet replacement strategy.

CareFlight is a people business. The Group’s ongoing growth and success is a direct result of the expertise, commitment and dedication of its employees. CareFlight employs highly qualified and trained people across the medical, aviation, training and professional support sector. The Group’s reputation is built on the services its people provide day in, day out, all across the world.

CareFlight now employs more than 400 people who fly, provide treatment, maintain, coordinate, train and support its growing services locally and abroad. A number of these people celebrated special achievements this past year. As an example, pilot Peter Marris clocked up 7,000 hours and Dave Bashir – also a pilot – was nominated for a Pride of Australia award for heroism. The Heroism Medal recognises a member of the SES, police, fire, ambulance, coastguard, defence forces, and air rescue service who has gone beyond the call of duty to protect the community.

While Dave wasn’t selected as a finalist, just being nominated was an honour in itself and a terrific example of employee excellence. His exceptional commitment during his 10-year tenure at CareFlight as a rotary wing pilot on the Gold Coast is well-known.

### Our People

CareFlight now employs more than 400 people who fly, provide treatment, maintain, coordinate, train and support its growing services locally and abroad. A number of these people celebrated special achievements this past year. As an example, pilot Peter Marris clocked up 7,000 hours and Dave Bashir – also a pilot – was nominated for a Pride of Australia award for heroism. The Heroism Medal recognises a member of the SES, police, fire, ambulance, coastguard, defence forces, and air rescue service who has gone beyond the call of duty to protect the community.

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### Our People

During the year a number of people within the Group celebrated working 10 years with CareFlight. They include:
- **Simon Gray** – Aircrew Instructor (pictured bottom left)
- **Matthew Hetherington** – Fleet Support and Procurement Manager
- **Scott Walter Reeman** – Aircrew Officer (pictured bottom right)
- **Dave Bashir** – Deputy Chief Pilot (pictured top)
- **James Green** – Fundraiser (pictured middle right)
- **Carole Bright** – Fundraiser (pictured middle left)

**Celebrating 10 years with CareFlight**

During the year a number of people within the Group celebrated working 10 years with CareFlight. They include:
- **Carole Bright** – Fundraiser (pictured middle left)
Staff Training

The CareFlight Helicopter Emergency Medical Training Academy has trained staff in a range of courses to ensure accreditation and to maintain CareFlight’s commitment to the highest quality and safety standards:

- CRM Doctor Training
- Rescue Crew Officer Training (CFQ Paramedics)
- Paramedic Training (QAS)
- Gold Coast Lifeguards
- Night Vision Goggle Training

CareFlight’s Helicopter Emergency Medical Services Academy has conducted the following checking and training for current crews:

- Base Check, including:
  - Winch malfunctions
  - Live winch
  - Stretcher winch
  - Confined area operations
- Aircraft emergencies
- Night Vision Goggle Check
- Water Operations
- Virtual Reality Simulator

Staff Profiles

CareFlight staff are some of the most skilled and experienced in the industry. Here are just a few of our senior staff:

**Doctor Allan MacKillop**
Chief Medical Officer

Doctor Allan MacKillop was one of the service’s original flight physicians, joining the CareFlight team in 1988 before serving as Chief Medical Officer for the past several years. His specialities lie in anaesthetics, pain medicine and retrieval clinical coordination.

Dr MacKillop’s long list of accolades includes an Australian Service Medal, an Australian Active Service Medal, an Australian Defence Medal and a Humanitarian Overseas Service Medal.

**Sri Suppiah**
Executive Manager - Engineering Operations

Sri Suppiah has a rich background as a commercial pilot with 14 years senior management experience in the aviation industry. Before heading CareFlight’s engineering department, Sri held senior positions with EMQ Helicopter Rescue, Virgin Australia Airlines and Air New Zealand Group.


**Paul Regli**
Chief Pilot – Fixed Wing

Paul began his career as an F-18 Pilot and Fighter Weapons Instructor in the Canadian Armed Forces in the 1980s living and working in Cold Lake, Alberta. Making the move to Australia in 1994, Paul joined the Royal Australian Air Force, again flying his beloved F-18s and working as a Fighter Weapons Instructor.

After a nearly five-year stint as a Line Pilot in Saudi Arabia, Paul returned to Australia to join CareFlight as the General Manager - Safety Services.
Compliance & Safety

CareFlight Group has a dedicated risk and safety management team and systems in place constantly monitoring and working to improve operational safety.

This year, CareFlight continued its accreditation of ISO 9001:2008. Continued investment in quality assurance and comprehensive safety management systems remains crucial.

CareFlight’s commitment to safety will see constant review and assessment of best practices because we understand the value that this brings the organisation. Regular audits are conducted by external authorities in the areas of finance, aviation, medical, quality assurance, safety and risk to maintain the highest standards.

An expanded and decentralised workforce also presents its own challenges. It’s equally important to ensure our valued staff’s safety is maintained, along with a commitment from each individual to invest in safe work practices.

CareFlight Group has a dedicated risk and safety management team and systems in place constantly monitoring and working to improve operational safety.

Corporate Governance

CareFlight upholds the highest standards of corporate governance, which is critical to the ongoing viability of the organisation and the delivery of its lifesaving community services.

CareFlight’s Board is fundamental to its governance framework and sets the strategic direction, strategy and objectives of the broader Group. The Board also influences the Group’s risk monitoring and assessment processes and determines how performance is optimised throughout the organisation. It ensures the organisation meets its obligations and responsibilities in areas such as risk management and health and safety.

Following the merger with the former Sunshine Coast Helicopter Rescue Service, a new CareFlight Board was created and is now well established. This merger saw the Group operating successfully with common systems and consistent communication.

CareFlight’s Board is also responsible for ensuring the Group’s systems and processes are properly controlled and functioning effectively. It is accountable to the general public, and to all of the Group’s stakeholders, and is responsible for ensuring that the operations and affairs of CareFlight are in line with the expectations of its supporters and the community. Board members do not receive any remuneration for their leadership, time and expertise, however, from time to time CareFlight may elect to engage with them in a consultancy capacity, which involves a fee.

The Board meets every six weeks. In addition, the Finance, Governance, Quality and Safety committees meet regularly to monitor the Group’s performance and prepare reports for the Board ahead of formal meetings. The Governance framework also includes a CareFlight Retrieval Medicine Limited Board comprising nine Directors operating under the leadership of Hon. Jim Elder as Chairman.

Maintaining a focus on effective corporate governance is critical to CareFlight’s ongoing success. An important focus for its activities in the future is to investigate strategic ways to bring the Group’s most valuable assets – its staff – together while operating a successful, growing and decentralised organisation.

Finance, Risk & Audit

Board Sub-Committee

- Allan Godbee, CRM Director & Committee Chairman
- Ralph Hartland
- Rob Buker
- Colin Archer
- Andrew Warton
- Ashley van de Velde

Quality & Safety

Board Sub-Committee

- Bob Nash, CRM Director & Committee Chairman
- Scott Hayden
- Paul Forcier
- Paul Regli
- Sri Suppiah
- Ashley van de Velde

Our number one priority

Continued investment in quality assurance and comprehensive safety management systems remains crucial.

An expanded and decentralised workforce also presents its own challenges. It’s equally important to ensure our valued staff’s safety is maintained, along with a commitment from each individual to invest in safe work practices.

ACCREDITATIONS
- Registered Charity Number 1179 (CareFlight Group)
- Registered Charity Number OH 1400 (CareFlight Retrieval Medicine)
- ISO 9001:2008 Quality Assured – Certificate Number QEC12856
- Registered Training Organisation (RTO) Number 2762
- Accredited teaching facility with three critical care colleges:  
  - Australasian College for Emergency Medicine;  
  - Australian and New Zealand College of Anesthetists; and  
  - Joint Faculty of Intensive Care Medicine.
- Accredited teaching facility for James Cook University
- Holder of Fixed and Rotary Wing Air Operator’s Certificates:
  - Fixed Wing Number 1-SMF48-06; and  
  - Rotary Wing Number SQ023513-16.
- Certificate of approval as an accredited maintenance facility for Rotary Wing and Fixed Wing
- CASA approval for internal checks and training CAP217 – Fixed and Rotary Wing
- CASA Approved Flying Training School
- Commonwealth Register of Institutions and Courses for Overseas Students approval for the provision of training to international students – CRICOS Number 031038
- Member Fundraising Institute of Australia

Upholding the highest standards

CareFlight’s commitment to safety will see constant review and assessment of best practices because we understand the value that this brings the organisation. Regular audits are conducted by external authorities in the areas of finance, aviation, medical, quality assurance, safety and risk to maintain the highest standards.

An expanded and decentralised workforce also presents its own challenges. It’s equally important to ensure our valued staff’s safety is maintained, along with a commitment from each individual to invest in safe work practices.

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Financials


The accompanying summary financial statements, which comprises the consolidated statement of financial position as at 30 June 2014 and the consolidated income statement for the year then ended are derived from the audited financial report of Careflight Group Limited for the year ended 30 June 2014. We expressed an unmodified audit opinion on that financial report in our report dated 3 November 2014. That financial report, and the summary financial statements, do not reflect the effects of events that occurred subsequent to the date of our report on that financial report.

The summary financial statements do not contain all the disclosures required by Australian Accounting Standards. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial report of Careflight Group Limited.

Management’s Responsibility for the Summary Financial Statements

Management is responsible for the preparation of a summary of that audited financial report.

Summary Financial Statements to the Members

Consolidated Statement of Financial Position

As At 30 June 2014

<table>
<thead>
<tr>
<th></th>
<th>2014</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ASSETS</strong></td>
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<td>Short-term provisions</td>
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<td>Other liabilities</td>
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<tr>
<td><strong>NON-CURRENT LIABILITIES</strong></td>
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<tr>
<td>Trade and other payables</td>
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<td>Investments accounted for using the equity method</td>
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<td><strong>TOTAL NON-CURRENT ASSETS</strong></td>
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<td><strong>NET LIQUIDITY</strong></td>
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These summary financial statements have been derived from Careflight Group Limited’s annual financial report. The summary financial statements do not contain all the disclosures required by Australian Accounting Standards. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial report of Careflight Group Limited.

Auditor’s Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

In our opinion, the summary financial statements derived from the audited financial report of Careflight Group Limited for the year ended 30 June 2014 are a fair summary of that audited financial report.

Consolidated Income Statement

For Year Ended 30 June 2014

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<thead>
<tr>
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<th>2014</th>
<th>2013</th>
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<td>Other liabilities</td>
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<td><strong>Total revenue from operating activities</strong></td>
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<td>$249,986</td>
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<tr>
<td><strong>Total expenses</strong></td>
<td>$46,537</td>
<td>$46,537</td>
</tr>
<tr>
<td><strong>Surplus for the year</strong></td>
<td>$2,007,154</td>
<td>$849,441</td>
</tr>
</tbody>
</table>

For Year Ended 30 June 2013

<table>
<thead>
<tr>
<th></th>
<th>2013</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenue</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trade and other receivables</td>
<td>$3,099,848</td>
<td>$3,460,492</td>
</tr>
<tr>
<td>Short-term provisions</td>
<td>$2,541,657</td>
<td>$1,785,876</td>
</tr>
<tr>
<td>Other liabilities</td>
<td>$46,544,866</td>
<td>$849,441</td>
</tr>
<tr>
<td><strong>Total revenue from operating activities</strong></td>
<td>$25,695,583</td>
<td>$22,176,284</td>
</tr>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trade and other payables</td>
<td>$120,212</td>
<td>$249,178</td>
</tr>
<tr>
<td>Long-term provisions</td>
<td>$457,759</td>
<td>$249,986</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td>$46,537</td>
<td>$46,537</td>
</tr>
<tr>
<td><strong>Surplus for the year</strong></td>
<td>$849,441</td>
<td>$249,986</td>
</tr>
</tbody>
</table>